Joint Inspection Unit of the United Nations System

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"Independent" system-wide inspection, evaluation and investigation"

Available only in English

Review of the quality, effectiveness, efficiency, and sustainability of health insurance schemes in the United Nations system organizations

Complementary Papers to Report of the Joint Inspection Unit (JIU/REP/2023/9)

Review Highlights

Appendices:

Appendix I: A Comparative Study of Health Insurance Schemes in JIU's Participating Organizations

Appendix II: Overview of the Global Staff Survey Results

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REVIEW OF THE QUALITY, EFFECTIVENESS, EFFICIENCY AND SUSTAINABILITY OF HEALTH INSURANCE SCHEMES IN THE UNITED NATIONS SYTEM ORGANIZATIONS

Inspector Jesús S. Miranda-Hita



Staff health insurance is an essential part of the compensation package provided to the staff of United Nations system organizations. However, the scope of its consideration as a "common system" matter is limited, partly because of a lack of policy coordination and common guidance that has given rise to the distinct historical development of each plan, and also because of dissimilar supply conditions for health services in different countries or duty stations and the demographic profiles of the organizations. This has resulted in a variety of health insurance schemes being adopted over time across United Nations system organizations with significant variations in their coverage, cost, eligibility criteria and the degree of solidarity and mutualization of health risks inherent in each plan.



Objectives & Purpose

The review provides an independent, system-wide comparative assessment of the 26 health insurance schemes for active and retired staff members and families of the participating organizations. It focuses on the coverage, quality, effectiveness, efficiency and financial sustainability of the plans, including the funding modalities and long-term implications of after-service health insurance benefits, with a view to identifying good practices and potential areas for improvement and standardization.



1. Governing bodies and legislative organs remain largely inactive in health insurance policymaking.

The organizations in the United Nations system have an obligation to establish a social security scheme for their staff, but in all cases except one, regulations are limited to the recognition of the right to social security and the delegation to the executive heads of the organizations of full authority to establish relevant health insurance policies. This has resulted in the existence of 26 different health insurance schemes in the participating organizations with different coverage and benefits.

2. A minimum set of principles, requirements or standards for the United Nations sponsored health insurance scheme is absent.

Having one health insurance scheme for the United Nations system is not feasible at the present time and could not be effective or adequate to meet the differing needs or preferences of the staff. However, there is no minimum set of principles, requirements or standards to determine the adequacy of a health insurance scheme. Such guidance would not only assist policy design and enhance coherence, but would also help to determine whether the existing 26 health insurance schemes adequately fulfil the commitment made under the relevant – albeit brief and often concise – regulations and rules.

3. Locally recruited staff and retirees outside headquarters locations are not sufficiently engaged in health insurance policymaking.

The engagement of beneficiaries in policymaking and in the governance of health insurance plans is crucial. The majority of health insurance plans have a governance and administration mechanism that enables the representatives of plan members to formally participate in policy decisions related to health insurance. However, locally recruited staff and retirees outside headquarters locations are not sufficiently engaged or represented, and several plans designed for locally recruited staff in the field do not have a formal mechanism to engage their plan members in the decision-making process of the plan at all.

4. Inequalities in access to health insurance remain an issue.

The 26 health insurance schemes apply varying eligibility criteria for staff, retirees and their family members and associated protected persons. The unharmonized eligibility criteria, especially for those who receive subsidized premium rates from their organizations, create unequal access to health insurance coverage for active and retired staff and their family members, and demonstrate an inequitable use of public funding.

5. The solidarity models underpinning the health insurance schemes to ensure equitable distribution of premiums and risks are not well aligned.

The application of varying models in determining shares of contributions to health insurance premiums between the organizations and staff results in differing rates of contributions for staff within and across the participating organizations and, for many schemes, such models are not adequately based on the principles of ability to pay and intergenerational solidarity. Therefore, there is room for a system-wide approach to create a set of contribution-setting principles that could foster harmonization and comparability and promote equity and solidarity.

6. Long-term care, mental health care and optical care received the lowest ratings in terms of meeting the needs of survey participants.

From the large-scale global staff survey administered by the review, health insurance coverage for hospitalization, outpatient care and preventive care were rated the highest as most often "fully" or "mostly" meeting the needs of the respondents. On the other hand, long-term care, mental health care and optical care received the lowest number of positive responses, coupled with other areas deserving of particular attention, such as outpatient care for locally recruited staff, conditions related to physical disabilities and medications for chronic illnesses, physical therapy, routine health check-ups, dental care and reproductive health care.

7. After-service health insurance liabilities remain underfunded.

Even though after-service health insurance liabilities have been on the agenda of governing bodies, the United Nations System Chief Executives Board for Coordination and external auditors as a system-wide issue since the 1990s, funding those liabilities remains an unachieved goal, with only 31 per cent already funded. The choice of the pay-as-you-accrue method is not only a matter of sound financial management or long-term financial sustainability, but also of transparency and efficiency in legislative budget discussions.



Approach & Methodology

In accordance with JIU internal standards and working procedures, the review used a mixedmethod approach, drawing findings, conclusions and recommendations based on analysis of both quantitative and qualitative data from primary and secondary sources. The key data collection methods include:



Desk review of relevant policy and management documents, including: all cosponsored health insurance policies and related contracts with external insurers or third-party administrators; reports of the Secretary-General and the Advisory Committee Administrative on and Budgetary Questions on managing afterservice health insurance, and General Assembly resolutions thereon; audited financial statements and actuarial valuations of after-service health insurance liabilities submitted by the participating organizations; and varied documentation shared bv the associations and representatives of staff and retirees;



Corporate questionnaire to 28 participating organizations;

Clobal staff survey receiving a total of 23,163 responses from staff and retirees around the world;

Case studies to compare the size of contributions to health insurance premiums as a percentage of the salaries of staff who are at the same grade and step in the same duty stations but insured under different health insurance plans. Six duty stations were chosen for the case studies;



Interviews with 147 people representing the participating organizations that administer the health insurance schemes within the United Nations system, the relevant staff and retirees associations, the International Civil Service Commission and the United Nations Joint Staff Pension Fund.



The review was conducted in accordance with the JIU Statute and its internal regulations. Due consideration was given to protecting the confidentiality of the stakeholders who responded to the corporate questionnaire, participated in interviews and filled out the online survey. In fulfilling its professional and ethical obligations, the team was not subject to any external influence that could have affected its independence, fairness, neutrality or professional integrity during the planning, execution and drafting phases of the report.

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What the JIU recommends

The JIU makes 7 recommendations to legislative bodies and executive heads.

The legislative and/or governing bodies of UN organizations are called on to:

Request the International Civil Service Commission to propose guidelines to enhance coherence in the application of the principles of intergenerational solidarity, ability to pay and family protection in health insurance schemes co-sponsored by the United Nations common system organizations [recommendation 4] Establish a long-term strategy to fund after-service health insurance liabilities as they accrue for posts funded from assessed contributions, at least to cover future afterservice health insurance liabilities for all newly recruited staff [recommendation 7]

The executive heads of UN organizations are called on to:

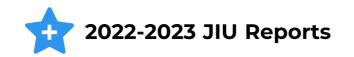
Ensure that, by the end of 2026, arrangements are made for the representation of all groups of plan members, including locally recruited staff in the field and retirees, in their health insurance plan management, oversight or advisory committee. [Recommendation 1]

Explore discontinuing the practice of subsidizing premiums for secondary dependent family members, nondependent family members and unrelated household members, and the practice of mutualizing their risks with those of primary members. [recommendation 2]

Ensure that the right of family members of staff to participate in after-service health insurance is conditional on a minimum of five years of participation in a United Nations contributory health insurance scheme, without prejudice to duly justified exceptions based on life events. [recommendation 3] Ensure that the highest level of protection is given to all beneficiaries' health insurance-related data, including medical reports, prescriptions, tests and reimbursed amounts, and that the disclosure, transmission, processing and storage of health insurance-related personal data be subject to the written consent of the person concerned and any possible exception be unequivocally spelled out in relevant policies. [recommendation 5]

Ensure that voluntary contributions cover future after-service health insurance liabilities corresponding to staff working on programmes or projects funded from such contributions as they accrue. [recommendation 6]

The review also issued 33 informal recommendations as additional suggestions to the executive heads in the areas of transparency; inter-agency mobility; contribution and premiums; coordination of policy changes at the duty station level; hardship provisions and ceilings; preventive and long-term care; segregation of duties in administrative matters; performance monitoring and audit; customer service charters and service-level agreements; fraud risk; cost containment measures; contractual arrangements with insurance providers and administrators; and funding after-service health insurance liabilities.



JIU/REP/2023/9, Review of the quality, effectiveness, efficiency and sustainability of health insurance schemes in the United Nations system organizations

JIU/REP/2023/8, Review of the use of non-staff personnel and related contractual modalities in the United Nations system organizations

JIU/REP/2023/7, Review of governance and oversight of the Executive Boards of UNDP/UNFPA/UNOPS, UNICEF and UN-Women

JIU/REP/2023/6, Review of flexible working arrangements in United Nations system organizations

JIU/REP/2023/5, Review of management and administration in the Food and Agriculture Organization of the United Nations

JIU/REP/2023/4, Review of mental health and well-being policies and practices in United Nations system organizations

JIU/REP/2023/3, Review of accountability frameworks in the United Nations system organizations

JIU/REP/2023/2, Review of the internal pre-tribunal stage appeal mechanisms available to staff members in the United Nations system organizations

JIU/ML/2023/1, Findings, conclusions and recommendations relevant to the work of the High-level Committee on Management on mental health and well-being policies and practices in United Nations system organizations

JIU/REP/2023/1, Review of management and administration in the United Nations Population Fund (UNFPA)

JIU/NOTE/2022/1/Rev.1, Review of measures and mechanisms for addressing racism and racial discrimination in United Nations system organizations: managing for achieving organizational effectiveness

JIU/REP/2022/1, Review of management and administration in the United Nations Human Settlements Programme (UN-Habitat)

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ABOUT THE JIU









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1. These appendices provide details from the comparative study of 26 health insurance schemes in JIU's participating organizations and overall results of the global staff survey of active and retired staff on health insurance. Both were conducted as part of JIU's review of the quality, effectiveness, efficiency and sustainability of health insurance schemes in the United Nations system organizations (JIU/REP/2023/9). Key findings in different sections of the report are based on the data contained in this paper.

Appendix I. Health Insurance Schemes in JIU's Participating Organizations: A Comparative Study

2. At the time of the review, JIU's participating organizations are the policyholders of 26 health insurance schemes for active and retired staff and their eligible dependants and associated persons. To conduct a comparative study between these schemes, JIU selected four key aspects: 1) eligibility criteria; 2) types and modalities for claim administration; 3) premium and share of contributions; and 4) coverage and benefits. To compare coverage and benefits, eleven areas of cares were chosen based on the most common features and areas of coverage offered by health insurance schemes and most utilized by plan members. The comparative study was conducted through desk review of health insurance policy documents made available to JIU as of 30 June 2023 and presented in a series of tables below.

3. There are no internationally recognized benchmarks or standards for the level of health insurance coverage for employees which this review could use to evaluate the adequacy of the health insurance schemes within the United Nations system. Besides, finer details on what different schemes offer in terms of their coverage and benefits coupled with different premium amounts make it impractical to judge which scheme provides a better coverage than the others. The main aim of the comparative study was to highlight similarities and differences on these key aspects that could help the participating organizations decide on how to enhance the level of heath protection for their staff and to move closer towards harmonizing their schemes with that of other participating organizations.

Table 1: Eligibility for enrolment in health insurance schemes

4. This table outlines the eligibility of staff, retirees and their dependants to enrol in a particular health insurance plan(s) based on their duty station (mainly between headquarters locations and elsewhere) and staff category (between locally-recruited and internationally-recruited staff).

| | | Type and location of active and retired staff | | | | | |
|--|---------------|---|-------------------------|--------------------|-------------------------|--|--|
| | Participating | Internationa | lly-recruited | Locally-recruited | | | |
| Policy Holder and Scheme | POs | At headquarters location(s) | Outside headquarters | At headquarters | Outside headquarters | | |
| FAO-Basic Medical Insurance Plan/After Service Medical Coverage | FAO | Yes | Yes | Yes | Yes ¹ | | |
| FAO-Medical Insurance Coverage Scheme/After- Service Medical Insurance | FAO | No | No | No | Yes ² | | |
| IAEA-Full Medical Insurance Plan/After-service Medical Insurance Plan | IAEA | Yes | Yes | Yes | Yes | | |
| ICAO-Medical Benefits Plan | ICAO | Yes | Yes | Yes | Yes | | |
| ILO-Staff Health Insurance Fund | ILO | Yes | Yes | Yes | Yes | | |
| IMO-Group Medical Plan | IMO | Yes | Yes | Yes | Yes | | |

¹ For staff whose entry on duty date with FAO is before 1 October 2016.

² For staff whose entry on duty date with FAO is on or after 1 October 2016.

| | | Type and location of active and retired staff | | | | | | |
|--|---|---|----------------------------------|--------------------------------|-------------------------|--|--|--|
| | Participating | | ally-recruited | Locally-recruited | | | | |
| Policy Holder and Scheme | POs | At headquarters location(s) | Outside headquarters | At headquarters | Outside headquarters | | | |
| United Nations Office at Geneva-United Nations Staff Mutual Insurance Society against Sickness and Accident | United Nations Secretariat, ITC, ITU, WMO, UNDP, UNICEF, WMO, UNEP, UNOPS, UNIDO, UNIDO, UNCTAD | Yes (Geneva) | Yes (UNHCR, ITU, WMO only) | Yes (Geneva) | No | | | |
| United Nations Office at Vienna/UNODC- Group Headquarters Medical Insurance-Full Medical Insurance Plan | United Nations Secretariat, UNODC | Yes (Vienna, (also Turin)) | No | Yes (Vienna, also Turin) | No | | | |
| United Nations Secretariat- Aetna | United Nations Secretariat, UNDP, UN- Women, UNFPA, UNICEF, UNOPS | Yes (New York) | No | Yes (New York) | No | | | |
| United Nations Secretariat - Cigna Dental | United Nations Secretariat, UNDP, UN- Women, UNFPA, UNICEF, UNOPS | Yes (New York) | No | Yes (New York) | No | | | |
| United Nations Secretariat - Empire Blue Cross | United Nations Secretariat, UNDP, UN- Women, UNFPA, UNICEF, UNOPS | Yes (New York) | No | Yes (New York) | No | | | |
| United Nations Secretariat- UN Medical Insurance Plan | United Nations Secretariat | No | No | No | Yes | | | |
| United Nations Secretariat- UN Worldwide Plan | United Nations Secretariat, UNICEF, UNDP, UN- Women, UNFPA, UNOPS, UNIDO, UNRWA, UNWTO | No | Yes | No | No | | | |
| UNDP-Medical Insurance Plan | UNDP, UN- Women, UNFPA | No | No | No | Yes | | | |
| UNESCO-Medical Benefits Fund | UNESCO, also ICAO in Paris | Yes (Paris) | Yes | Yes (Paris) | Yes | | | |
| UNHCR-Medical Insurance Plan | UNHCR | No | No | No | Yes | | | |
| UNICEF-Medical Insurance Plan | UNICEF | No | No | No | Yes | | | |
| UNIDO-Field GS Plan | UNIDO | No | No | No | Yes | | | |
| UNIDO-Group Headquarters Medical Insurance – Full Medical Insurance Plan | UNIDO | Yes (Vienna) | Yes | Yes (Vienna) | No | | | |
| UNOPS-Medical Insurance Plan | UNOPS | No | No | No | Yes | | | |
| UNWTO-Health and Accident Insurance Plan | UNWTO | Yes (Madrid) | Yes | Yes (Madrid) | Yes | | | |

| | | Type and location of active and retired staff | | | | | |
|---|---------------|---|-------------------------|--------------------|---------------------------------------|--|--|
| | Participating | Internationa | lly-recruited | Locally- | recruited | | |
| Policy Holder and Scheme | POs | At headquarters location(s) | Outside headquarters | At headquarters | Outside headquarters | | |
| UPU-Health Insurance Fund | UPU | Yes (Bern) | N/A | Yes (Bern) | N/A | | |
| WFP -Basic Medical Insurance Plan | WFP | Yes (Rome) | Yes | Yes (Rome) | Yes (Global Offices) | | |
| WFP-Medical Insurance Coverage Scheme | WFP | No | No | No | Yes (except for Global Offices) | | |
| WHO-Staff Health Insurance | WHO, UNAIDS | Yes (Geneva) | Yes | Yes (Geneva) | Yes | | |
| WIPO-Group Medical Insurance Plan | WIPO | Yes (Geneva) | Yes | Yes (Geneva) | Yes | | |

Table 2: Type and modality for claims administration

5. The table lists 26 health insurance plans whose policyholders are JIU participating organizations. It outlines the plans' modality and claim management arrangements and the number of plan members inclusive of active staff, retirees and their dependants and other associated plan members, as of 31 December 2022, as reported by the participating organizations. See glossary of key terms for definitions.

| Policy Holder and Scheme | Plan | Modality | Claims Administration Arrangement | | Number of Plan |
|---|--------------|--------------------------|--------------------------------------|-----------------------------|---------------------|
| Foncy Holder and Scheme | self-insured | commercially- insured | self-administered | third-party administered | Members |
| FAO -Basic Medical Insurance Plan/After Service Medical Coverage | No | Yes (Cigna) | No | Yes (Cigna) | 15,975 |
| FAO-Medical Insurance Coverage Scheme/After-Service Medical Insurance | No | Yes (Cigna) | No | Yes (Cigna) | 501 |
| IAEA-Full Medical Insurance Plan/After-service Medical Insurance Plan | No | Yes (Cigna) | No | Yes (Cigna) | 4,326 |
| ICAO-Medical Benefits Plan | Yes | No | No | Yes (Cigna) | 3,106 |
| ILO-Staff Health Insurance Fund | Yes | No | Yes | No | 12,984 |
| IMO-Group Medical Plan | No | Yes (Cigna) | No | Yes (Cigna) | 1,000 |
| United Nations Office at Geneva- United Nations Staff Mutual Insurance Society against Sickness and Accident | Yes | No | Yes | No | 36,560 |
| United Nations Office at Vienna/UNODC- Group Headquarters Medical Insurance | No | Yes (Allianz Care) | No | Yes (Allianz Care) | 2,710 |
| United Nations Secretariat-Aetna | Yes | No | No | Yes (Aetna) | 8,471 |
| United Nations Secretariat-Cigna Dental | Yes | No | No | Yes (Cigna) | 32,813 ³ |
| United Nations Secretariat-Empire Blue Cross | Yes | No | No | Yes (Empire Blue Cross) | 26,628 |
| United Nations Secretariat-United Nations Medical Insurance Plan | Yes | No | No | Yes (Cigna) | 52,135 |
| United Nations Secretariat -UN Worldwide Plan | Yes | No | No | Yes (Cigna) | 61,665 |
| UNDP-Medical Insurance Plan | Yes | No | No | Yes (Cigna) | 36,567 |
| UNESCO-Medical Benefits Fund | Yes | No | No | Yes (MSH International) | 7,371 |
| UNHCR-Medical Insurance Plan | Yes | No | Yes | | 34,517 |
| UNICEF-Medical Insurance Plan | Yes | No | No | Yes (Cigna) | 43,940 |
| UNIDO-Field GS Plan | No | Yes (Allianz Care) | No | Yes (Allianz Care) | 403 |

³ Not counted towards the total as this is a supplementary plan the United Nations Secretariat's Aetna and Empire Blue Cross.

| Dollor Holdon and Sakama | Plan | Plan Modality | | Claims Administration Arrangement | | | |
|--------------------------------------|--------------|--------------------------|-------------------|--------------------------------------|-----------------|--|--|
| Policy Holder and Scheme | self-insured | commercially- insured | self-administered | third-party administered | Plan Members | | |
| UNIDO -Group Headquarters | No | Yes | No | Yes | 2,187 | | |
| Medical Insurance | | (Allianz Care) | | (Allianz Care) | | | |
| UNOPS -Medical Insurance Plan | No | Yes (Cigna) | No | Yes (Cigna) | 515 | | |
| UNWTO-Health and Accident | No | Yes (Cigna) | No | Yes (Cigna) | 481 | | |
| Insurance Plan | | | | - | | | |
| UPU-Health Insurance Fund | No | Yes (Cigna) | No | Yes (Cigna) | 791 | | |
| WFP-Basic Medical Insurance Plan | No | Yes (Cigna) | No | Yes (Cigna) | 9,614 | | |
| WFP-Medical Insurance Coverage | No | Yes (Cigna) | No | Yes (Cigna) | 40,160 | | |
| Scheme | | | | | | | |
| WHO-Staff Health Insurance | Yes | No | Yes | No | 41,359 | | |
| WIPO-Group Medical Insurance Plan | No | Yes (Cigna) | No | Yes (Cigna) | 3,903 | | |
| Total | | | | | | | |

Table 3: Number of plan members by staff category as of 31 December 2022

| | Active | e Staff | Retired Staff | | | |
|---|--------------|--|----------------------|--|---------|--|
| Policy Holder and Scheme | Active Staff | Family members and associated persons | Retired Staff | Family members and associated persons | Total | |
| FAO -Basic Medical Insurance Plan/After Service Medical Coverage | 2,994 | 6,687 | 4,177 | 2,117 | 15,975 | |
| FAO-Medical Insurance Coverage Scheme/After-Service Medical Insurance | 223 | 278 | N/A | N/A | 501 | |
| IAEA-Full Medical Insurance Plan/After-service Medical Insurance Plan | 1,350 | 1,497 | 939 | 540 | 4,326 | |
| ICAO-Medical Benefits Plan | 708 | 1,248 | 669 | 481 | 3,106 | |
| ILO-Staff Health Insurance Fund | 3,958 | 5,622 | 2,306 | 1,098 | 12,984 | |
| IMO-Group Medical Plan | 259 | 335 | 266 | 140 | 1,000 | |
| United Nations Office at Geneva- United Nations Staff Mutual Insurance Society against Sickness and Accident | 11,530 | 16,529 | 5,617 | 2,884 | 36,560 | |
| United Nations Office at Vienna/UNODC- Group Headquarters Medical Insurance | 971 | 1,234 | | 505 | 2,710 | |
| United Nations Secretariat-Aetna | 1,670 | 2,440 | 3,031 | 1,330 | 8,471 | |
| United Nations Secretariat-Cigna Dental | 9,437 | 13,761 | 6,117 | 3,498 | 32,8134 | |
| United Nations Secretariat-Empire Blue Cross | 8,405 | 12,376 | 3,501 | 2,346 | 26,628 | |
| United Nations Secretariat-United Nations Medical Insurance Plan | 12,088 | 36,640 | 1,702 | 1,705 | 52,135 | |
| United Nations Secretariat -UN Worldwide Plan | 17,696 | 33,043 | 5,636 | 5,290 | 61,665 | |
| UNDP-Medical Insurance Plan | 9,050 | 22,646 | 2,418 | 2,453 | 36,567 | |
| UNESCO -Medical Benefits Fund | 2,344 | 2,167 | 2,236 | 624 | 7,371 | |
| UNHCR-Medical Insurance Plan | 9,506 | 23,406 | 664 | 941 | 34,517 | |
| UNICEF-Medical Insurance Plan | 11,352 | 28,323 | 1,681 | 2,584 | 43,940 | |
| UNIDO-Field GS Plan | 105 | 244 | 24 | 30 | 403 | |
| UNIDO-Group Headquarters Medical Insurance | 451 | 658 | 700 | 378 | 2,187 | |
| UNOPS-Medical Insurance Plan | 166 | 276 | 30 | 43 | 515 | |
| UNWTO-Health and Accident Insurance Plan | 203 | 189 | 57 | 32 | 481 | |
| UPU-Health Insurance Fund | 241 | 302 | 186 | 62 | 791 | |

⁴ Not counted towards the total as this is a supplementary plan the United Nations Secretariat's Aetna and Empire Blue Cross.

| | Active Staff | | Retired Staff | | | |
|--|--------------|--|---------------|--|---------|--|
| Policy Holder and Scheme | Active Staff | Family members and associated persons | Retired Staff | Family members and associated persons | Total | |
| WFP-Basic Medical Insurance Plan | 2,782 | 5,116 | 965 | 751 | 9,614 | |
| WFP-Medical Insurance Coverage Scheme | 8,912 | 30,015 | 413 | 820 | 40,160 | |
| WHO-Staff Health Insurance | 11,319 | 21,220 | 5,656 | 3,184 | 41,359 | |
| WIPO-Group Medical Insurance Plan | 1,287 | 1,666 | 577 | 373 | 3,903 | |
| | | | | Total | 447,869 | |

Table 4: Eligibility criteria for active staff on duty, retired staff members and their family members⁵

6. This table compares eligibility criteria for active and retired staff and their family members and other associated plan members to enrol in the United Nations health insurance plans. Some plans allow plan members who do not fully meet the criteria to receive organization subsidy to enrol, provided that they also cover the portion of the organization subsidy amount.

| Policy Holder and Scheme | Eligibility for active staff | Eligibility for ASHI, <u>with</u> <u>organization</u> <u>subsidy</u> Number of years of participating in the organization's health insurance scheme or another United Nations scheme ⁶ | Eligibility for ASHI, <u>without</u> <u>organization</u> <u>subsidy</u> Number of years of participating in the organization's health insurance scheme or another United Nations scheme | Eligibility for plan members associated with staff and retirees, <u>with</u> <u>organization subsidy</u> | Eligibility for plan members associated with staff and retirees, <u>without</u> <u>organization subsidy</u> |
|---|---|---|---|---|--|
| FAO-Basic Medical Insurance Plan/After Service Medical Coverage | Mandatory for internationally- recruited staff in any locations and for locally-recruited staff at Headquarters (Rome) | At least <u>10</u> years for staff separating at the age of 55 or over, in receipt of a periodic retirement benefit from UNJSPF | At least <u>20</u> years for staff separating between the age of 50-55 who have elected for a deferred pension | One recognized spouse (regardless of dependency status), or other persons recognized for the purpose of granting benefits and entitlements Dependent children up to 26 years old for whom the staff or retired staff member provides the main and continuing support; not married, not employed One secondary dependant for whom the staff member receives a dependency allowance or received a dependency allowance on date of separation For ASHI, the dependants must be enrolled in the Plan and/or another United Nations plan for at least 10 years | Recognized family members of retired staff whose ASHI participation is not subsidized by the Organization. Recognized family members of retired staff who do not meet the 10-year participation requirement (once the requirement is met, participation will be subsidized by the Organization) |
| FAO-Medical Insurance Coverage Scheme/After- Service Medical Insurance | Mandatory for locally-recruited staff entering on duty on or after 1 October 2016 outside Headquarters | At least <u>5</u> years for staff separating at the age of 55 or over, regardless of whether the pension benefits have been deferred | At least <u>10</u> years for staff separating between the age of 50-55, electing for a deferred pension from UNJSPF | One recognized spouse, or other person recognized for the purposes of granting benefits and entitlements Dependent children up to 26 years old for whom the staff or retired staff member | Recognized family members of retired staff whose ASHI participation is not subsidized by the Organization. |

⁵ For the purpose of comparison only. The data provided here are not exhaustive and do not cover other types of staff members such

| Policy Holder and Scheme | Eligibility for active staff | Eligibility for ASHI, <u>with</u> <u>organization</u> <u>subsidy</u> Number of years of participating in the organization's health insurance scheme or another United Nations scheme ⁶ | Eligibility for ASHI, <u>without</u> <u>organization</u> <u>subsidy</u> Number of years of participating in the organization's health insurance scheme or another United Nations scheme | Eligibility for plan members associated with staff and retirees, <u>with</u> <u>organization subsidy</u> | Eligibility for plan members associated with staff and retirees, <u>without</u> <u>organization subsidy</u> |
|--|---|---|---|--|--|
| IAEA -Full Medical Insurance Plan/After-service | Optional for both internationally and locally-recruited | At least <u>10</u> years of <u>cumulative</u> service for staff | At least <u>cumulative</u> <u>20</u> years (10 of which were | provides the main and continuing support; not married, not employed One secondary dependent For ASHI, the dependants must be enrolled in the Plan and/or another United Nations plan for at least 5 years Recognized dependants under the Staff Rules including one dependent | Recognized family members of retired staff who do not meet the 5-year participation requirement (once the requirement is met, participation will be subsidized by the Organization) Unmarried, unemployed children up to the age of 30 |
| Medical Insurance Plan | locally-recruited staff at any locations ⁷ | service for staff separating at age of 55 or over, in receipt of a periodic retirement benefit from UNJSPF or another recognized pension scheme | continuous) for staff separating between the age of 50-55 (once reaching 55, eligible for organization subsidy) | including one dependent spouse, dependent children under the age of 18, or under the age of 21 if in full time attendance at an educational institution, a legally separated spouse ⁸ , one secondary dependant ⁹ For ASHI, the dependants must be enrolled in the Plan for at least 2 years | who are no longer qualified as dependants A maximum of two other persons residing with staff member in the same household if they are certified to be in good health at the time of enrolment Recognized dependants of retired staff whose after- service health insurance participation is not subsidized by the Organization. |
| ICAO-Medical Benefits Plan | Mandatory for all staff, unless an exemption is granted | At least <u>10</u> years for staff separating at the age of 55 or over, in receipt of a periodic retirement benefit from UNJSPF | At least <u>5</u> years for staff separating at the age of 55 or over (once contributing to the plan after 10 years, eligible for organization subsidy) At least <u>10</u> years if separating prior to reaching the age of 55 | One spouse, except where more than one spouse is legally permitted. Dependent children up until the age of 21; or up until the age of 25 if in full time attendance at an educational institution | Recognized family members of retired staff whose ASHI participation is not subsidized by the Organization. |
| ILO-Staff Health Insurance Fund | Mandatory for all internationally and locally-recruited staff members who are expected to serve continuously for at least six months ¹⁰ | At least <u>10</u> years for staff separating at 55 or over, and at least 5 years of participation in the Fund before separation | None | One dependent spouse Dependent children up to the age of 21, in full-time attendance of an educational institution | A non-dependent spouse and non- dependent children under the age of 30, unmarried and not in full-time employment |

 ⁷ Other options include the Austrian Health Insurance Scheme or another health insurance scheme.
 ⁸ Upon submission of satisfactory evidence of a legal obligation under the separation agreement for the staff member to pay support which shall be equivalent to more than one-half or more of the total financial support of such dependent received from sources other than the staff member.

⁹A father, mother or an unmarried, unemployed brother or sister may be recognized as a secondary dependent if the staff member, provides more than half of the total financial support of such a dependent received from sources other, than the staff member, and, in any case, at least twice the amount of the dependency allowance.

¹⁰ Staff outside of the headquarters location may have an option to enroll in another UN-administered health insurance scheme available at their duty station.

| Policy Holder and Scheme | Eligibility for active staff | Eligibility for ASHI, <u>with</u> <u>organization</u> <u>subsidy</u> Number of years of participating in the organization's health insurance scheme or another United Nations scheme ⁶ | Eligibility for ASHI, <u>without</u> <u>organization</u> <u>subsidy</u> Number of years of participating in the organization's health insurance scheme or another United Nations scheme | Eligibility for plan members associated with staff and retirees, <u>with</u> <u>organization subsidy</u> | Eligibility for plan members associated with staff and retirees, <u>without</u> <u>organization subsidy</u> |
|--|--|---|---|--|---|
| | | | | | A divorced spouse formerly enrolled at least one year A secondary dependant |
| IMO-Group Medical Plan | Mandatory for all staff | At least <u>10</u> years at the time of retirement | None | One spouse/partner (regardless of their dependency status) Dependent children up to 25 not married, not employed | None |
| United Nations Office at Geneva- United Nations Staff Mutual Insurance Society against Sickness and Accident | For participating organizations, voluntary for Internationally- recruited and locally-recruited staff and retirees in Geneva and Bonn and for internationally- recruited staff and retirees of UNHCR, ITU and WMO worldwide | At least <u>10</u> years, separating at the age of 55 or later, in receipt of UNJSPF benefits | None | One dependent spouse Dependent children under the age of 21, unmarried For ASHI, the eligible family members must be enrolled in the Plan for at least 5 years (or 2 years if the spouse had coverage with an outside employer or a national government). | Non-dependent spouses Unmarried children between the age of 21 and 30, in fulltime attendance at an educational institution or unemployed A father, mother, brother or sister recognized as a secondary dependent under the Staff Rules |
| United Nations Office at Vienna/UNODC - Group Headquarters Medical Insurance | Mandatory for UNOV- administered staff members in Vienna who do not have other adequate medical insurance coverage | At least <u>10</u> years, separating at the age of 55 or later, in receipt of UNJSPF benefits | None | One recognized spouse, regardless of dependency status Dependent children up to age of 25, unmarried, financially dependent on the staff or retired staff member For ASHI, the eligible family members must be enrolled in the Plan for at least 5 years (or 2 years if the spouse had coverage with an outside employer or a national government). Recognized secondary dependents with dependency allowance (but not eligible for ASHI) | Unmarried children over the age of 25 Persons financially dependent on the staff member but not recognized as dependants (i.e., parents, siblings, life companions) Non-Austrian live-in household helps or domestic servants |
| United Nations Secretariat-Aetna United Nations Secretariat-Cigna Dental United Nations Secretariat- Empire Blue Cross | Voluntary for Internationally- recruited staff and retirees and for locally-recruited staff and retirees at HQ location (New York) | At least <u>10</u> years, separating at the age of 55 or later, in receipt of UNJSPF benefits | None | One recognized spouse, regardless of dependency status Dependent children under the age of 25, unmarried, financially dependent on the staff or retired staff member | None |

| Policy Holder and Scheme | Eligibility for active staff | Eligibility for ASHI, <u>with</u> <u>organization</u> <u>subsidy</u> Number of years of participating in | Eligibility for ASHI, <u>without</u> <u>organization</u> <u>subsidy</u> Number of years of participating in the | Eligibility for plan members associated with staff and retirees, <u>with</u> <u>organization subsidy</u> | Eligibility for plan members associated with staff and retirees, <u>without</u> <u>organization subsidy</u> |
|---|---|---|--|--|---|
| | | the organization's health insurance scheme or another United Nations scheme ⁶ | organization's health insurance scheme or another United Nations scheme | | |
| United Nations Secretariat-UN Worldwide Plan | Voluntary for Internationally- recruited staff and retirees outside Headquarters location (New York) | | | For ASHI, the eligible family members must be enrolled in the Plan for at least 5 years (or 2 years if the spouse had coverage with an outside employer or a national government). | |
| United Nations Secretariat- Medical Insurance Plan | Mandatory for locally-recruited staff, irrespective of length of contract, and retirees outside HQ locations | At least <u>10</u> years for staff separating at the age of 55 or later | None | One recognized spouse, regardless of dependency status Dependent children under the age of 25, unmarried, financially dependent on the staff or retired staff member For ASHI, the eligible family members must be enrolled in the Plan for at least 5 years (or 2 years if the spouse had coverage with an outside employer or a national government). | Eligible family members of retired staff who are not eligible to receive organization subsidy |
| UNDP-Medical Insurance Plan | Mandatory for all locally-recruited staff outside Headquarters | At least <u>cumulative</u> 10 years for staff separating at the age of 55 or later At least <u>cumulative</u> 15 years for staff separating on agreed termination or abolition of post at the age of 50 or later (with a lower amount of organizational subsidy) | At least cumulative 5 years less than 10 years for staff separating at the age of 55 or later (organization subsidy to be provided once reaching 10 years of contribution) | One recognized spouse, regardless of the dependency status Dependent children under the age of 25, unmarried, not in fulltime employment | Eligible family members of retired staff who are not eligible to receive organization subsidy |
| UNESCO- Medical Benefits Fund | Mandatory for staff under an appointment for six months or longer | At least <u>10</u> years for staff separating at the age of 55 or later | None | One dependent spouse (in the case of ASHI, at least 10 years of participation with the Fund) Dependent, unmarried children under the age of 25, in fulltime attendance in an educational institution | None |
| UNHCR-Medical Insurance Plan | Mandatory for all locally-recruited staff outside Headquarters | At least <u>10</u> years for staff separating at the age of 55 or later, in receipt of UNJSFP benefits | At least <u>cumulative</u> <u>5</u> years for staff separating at the age of 55 or later (organization subsidy to be provided once reaching 10 years of contribution), in receipt of UNJSPF benefits | One recognized spouse, regardless of the dependency status Dependent children under the age of 25, unmarried, not in fulltime employment | Eligible family members of retired staff who are not eligible to receive organization subsidy |
| UNICEF-Medical Insurance Plan | Mandatory for all locally-recruited staff outside Headquarters | At least <u>10</u> years for staff separating at the age of 55 or later, in receipt of | None | One recognized spouse, regardless of the dependency status | None |

| Policy Holder and Scheme | Eligibility for active staff | Eligibility for ASHI, with organization subsidy Number of years of participating in the organization's health insurance scheme or another United Nations scheme ⁶ UNJSFP benefits or under deferred retirement benefit | Eligibility for ASHI, <u>without</u> <u>organization</u> <u>subsidy</u> Number of years of participating in the organization's health insurance scheme or another United Nations scheme | Eligibility for plan members associated with staff and retirees, with organization subsidy Dependent children under the age of 25, unmarried, not in fulltime employment For ASHI, the eligible family members must be | Eligibility for plan members associated with staff and retirees, <u>without</u> <u>organization subsidy</u> |
|--|---|---|--|---|---|
| UNIDO-Field GS | Mandatory for | At least <u>10</u> years | At least <u>20</u> years in a | enrolled in the Plan for at least 5 years (or 2 years if the spouse had coverage with an outside employer or a national government). | Eligible family |
| Plan | locally-recruited staff outside Headquarters (Vienna) | for staff separating at the age of 55 or over, in receipt of UNJSPF benefits | contributory health insurance scheme and having chosen a deferred pension under UNFSPF, separating at between 50-55 | regardless of dependency status (for ASHI, at least two years prior participation required) Dependent children under the age of 25, not married, not engaged in fulltime employment | members of retired staff who are not eligible to receive organization subsidy |
| UNIDO-Group Headquarters Medical Insurance | Mandatory for internationally recruited staff and for locally-recruited staff at Headquarters (Vienna), unless opting for the Austrian health insurance scheme or another approved medical insurance | | | One recognized spouse, regardless of dependency status (for ASHI, at least two years prior participation required) Children under the age of 25 (dependent, not married, not engaged in fulltime employment) (for ASHI, at least two years prior participation required) Secondary dependants for whom a dependency allowance is paid (but not eligible for ASHI) | Eligible family members of retired staff who are not eligible to receive organization subsidy |
| UNOPS-Medical Insurance Plan | Mandatory for locally-recruited staff except in New York and designated duty stations | At least <u>cumulative</u> 10 years for staff separating at the age of 55 or later At least <u>cumulative</u> 15 years for staff separating at the age below 55 on agreed termination or abolition of post (with a lower amount of organizational subsidy) | At least <u>cumulative</u> <u>5</u> years for staff separating at the age of 55 or later (organization subsidy to be provided once reaching 10 years of contribution), in receipt of UNJSPF benefits | One recognized spouse, regardless of the dependency status Dependent children under the age of 25, unmarried, not in fulltime employment | Eligible family members of retired staff who are not eligible to receive organization subsidy |
| UNWTO-Health and Accident Insurance Plan | Mandatory for all staff | At least <u>10</u> years, 5 of which with UNWTO's Plan, separating at the age of 55 or later | None | One dependent spouse Children under the age of 21, in full time attendance of an educational institution | One non-dependent spouse Children between the age of 21 and 25, in full-time attendance of an educational institution, or no longer in full-time |

| Policy Holder and Scheme | Eligibility for active staff | Eligibility for ASHI, <u>with</u> <u>organization</u> <u>subsidy</u> Number of years of participating in the organization's health insurance scheme or another United Nations scheme ⁶ | Eligibility for ASHI, <u>without</u> <u>organization</u> <u>subsidy</u> Number of years of participating in the organization's health insurance scheme or another United Nations scheme | Eligibility for plan members associated with staff and retirees, <u>with</u> <u>organization subsidy</u> | Eligibility for plan members associated with staff and retirees, <u>without</u> <u>organization subsidy</u> |
|---|--|---|--|--|---|
| | | | | | attendance of an educational institution but unemployed and for whom the staff member provides main and continuing support One secondary |
| UPU-Health Insurance Fund | Mandatory for both internationally- and locally-recruited staff | At least <u>5</u> years of complete service with UPU | None | A dependent spouse Dependent children for whom a dependent allowance and/or education grant is payable under the relevant Staff Rules up until the age of 25 | dependent One non-dependent spouse |
| WFP-Basic Medical Insurance Plan | Mandatory for internationally- recruited staff worldwide and for locally-recruited staff at Headquarters (Rome) or in WFP Global Offices | At least <u>cumulative</u> 10 years for staff separating at the age of 55 or later (for those entered UNJSPF before 1 January 2014) or at the age of 58 or later (for those who entered UNJSPF after 1 January 2014) | At least <u>cumulative</u> <u>20</u> years for staff separating at the age of 50-55 (for those entered UNJSPF before 1 January 2014) or at the age of 53-58 (for those who entered UNJSPF after 1 January 2014) (organization subsidy will be provided once the staff reach their respective early retirement age (55/58) | One spouse, recognized domestic partner, or recognized domestic partner, regardless of dependency status Dependent children under the age of 26 who are not gainfully employed and self-sufficient One secondary dependants for whom the staff member receives a dependency allowance (for ASHI, at least 10 years of in-service contributory | Dependents of retired staff members whose prior participation in the Plan was less than 10 years (once the 10- year requirement is met, organization subsidy will be provided.) |
| WFP-Medical Insurance Coverage Scheme | Mandatory for locally-recruited staff in Regional Bureaux and Country Offices | At least <u>cumulative</u> <u>5</u> years for staff separating at the age of 55 or later (for those entered UNJSPF before 1 January 2014) or at the age of 58 or later (for those who entered UNJSPF after 1 January 2014) | At least <u>cumulative</u> <u>15</u> years for staff separating before reaching the early retirement age, on agreed termination or abolition of post, at the age of 50 or 53 at the time of separation | participation is required) One spouse or recognized domestic partner, regardless of dependency status Dependent children under the age of 26 who are not gainfully employed and self-sufficient Secondary dependants for whom the staff member receives a dependency allowance (For ASHI, at least 5 years of in-service contributory participation is required; secondary dependants are not eligible for staff separating before January 2015) | Dependants of retired staff members eligible for organization subsidy, whose prior participation in the Plan was less than 5 years (once the 5-year requirement is met, organization subsidy will be provided.) Dependents of retired staff members who are eligible to participate but ineligible to receive organization subsidy |
| WHO-Staff Health Insurance | Mandatory for all active staff members | At least <u>10</u> years of participation in WHO's health insurance scheme, 5 of which is continuous for staff separating at the age of 55 or | At least <u>5</u> years of participation in WHO's health insurance scheme for staff separating at their statutory retirement age (organizational | One spouse, regardless of dependency status (for ASHI, at least 10 years of participation is required, also including one divorced spouse) | Eligible dependants of retired staff who are not eligible for organizational contribution Eligible dependants of retired staff who do |

| Policy Holder and Scheme | Eligibility for active staff | Eligibility for ASHI, <u>with</u> <u>organization</u> <u>subsidy</u> Number of years of participating in the organization's health insurance scheme or another United Nations scheme ⁶ | Eligibility for ASHI, without organization subsidy Number of years of participating in the organization's health insurance scheme or another United Nations scheme | Eligibility for plan members associated with staff and retirees, <u>with</u> <u>organization subsidy</u> | Eligibility for plan members associated with staff and retirees, <u>without</u> <u>organization subsidy</u> |
|---|---|---|---|--|--|
| | | later, who became UNJSPF participants before 1 January 2014, or at the age of 58 or later who became UNJSPF participants after 1 January 2014 | contribution is provided once reaching the 10-year requirement) At least <u>20</u> years of participation in WHO's health insurance scheme for staff separating at the age of 50 or later who became UNISPF participants before 1 January 2014 or at the age of 53 or later who became UNJSPF participants after 1 January 2014 (organizational contribution will be provided once the participant reaches their respective early retirement age: 55 or 58) | Dependent children under the age of 21 Non-dependent children between the age of 18-28 One secondary dependant (for ASHI, at least 10 years of participation is required) | not yet meet the 10- year requirement ¹¹ |
| WIPO-Group Medical Insurance Plan | Mandatory for all staff unless covered by another health insurance scheme with a sufficient coverage | At least <u>5</u> years before separation from service, in receipt of UNJSPF benefits, under the age of 65 | None | One spouse, regardless of dependency status (for ASHI, at least 5 years of participation is required) Dependent children under the age of 25, in fulltime attendance in an educational institution (for ASHI, at least 5 years of participation is required) One secondary dependant who is recognized as the staff member's dependant | Unmarried children between the age of 18-29, living together with the staff or retired staff member who provide the main and continuing support (for ASHI, at least 5 years of participation is required), but not in full time attendance in an educational institution. |

Table 5: Premiums and share of contributions

7. This table compares the premium amounts and the arrangements for the share of contributions between the organization and the active and retired staff. For most health insurance schemes, staff contribution to the premiums is based on a percentage of the staff's net salary, which includes gross basic salary (less staff assessment), post adjustment, spouse allowance, single parent allowance, transitional allowance, non-residents' allowance and language allowance, as applicable. For retired staff, the basis for calculation varies, as indicated in the table.

8. For the purpose of comparison, premiums and shares of contribution are illustrated based on:

- A = For one staff member or retired staff member
- $\bullet \quad B = For one staff member or retired staff member and one adult$

¹¹ Some subsidy is still received from the organization.

C = For one staff member or retired staff member, one adult and one child •

9. For the schemes whose premiums are flat rates, exampled calculations to illustrate the corresponding percentage of staff net salary are based on:

- For internationally-recruited staff: a P3/Step V, 35 years old •
- For locally-recruited staff: a GS5/Step V, 35 years old •

Currencies other than US dollar are converted to US dollar based on the United Nations 10. operational rates of exchange effective date 30 June 2023.

| Policy Holder and | | Active staff | | Retirees ¹² | | | | |
|--|---|--|--|---|--|--|--|--|
| Scheme | Staff contribution | Organization contribution | Ratio of contribution (staff- organization) | Retirees contribution | Organization contribution | Basis for calculation | Ratio of contribution (retired staff- organization) | |
| FAO-Basic Medical Insurance Plan/After Service Medical Coverage | Flat-rate premiums ¹³ but the staff contribution is capped at 5% Examples: as a percentage of the net salary of a P3, Step 5 in Italy: A: 2.00% B: 3.68% C: 4.48% | Shared equally with the staff member, plus the excessed amount if the monthly deduction is more than 5% of the staff member's net salary. Examples: as a percentage of the net salary of a P3, Step 5 in Italy: A: 2.00% B: 3.68% C: 4.48% | Varies, according to the examples: 50:50 (the actual overall ratio of contribution in 2022 was 39:61) | Flat-rate premiums ¹⁴ but the retired staff contribution is capped at 4% | Shared equally with the retired staff member. However, if the monthly deduction would represent more than 4%, the organization's share will cover the excessed amount | Full periodic benefit from UNJSPF (i.e. recalculated to include any portion that may have been commuted into a lump- sum), including cost-of-living adjustments; or 4% of 46% of the Final Average Remuneration (as calculated by UNJSPF) | Varies, according the examples: 50:50 (the actual overall ratio of contributions in 2022 was 37:63) | |
| FAO- Medical Insurance Coverage Scheme/After -Service Medical Insurance | Flat-rate premiums ¹⁵ ; staff members are required to pay 100% of the total amount, but up to a percentage of the staff's net salary ¹⁶ Examples: as a percentage of the net salary of a G5, step 5 in Kenya: A: 1.43% B: 1.82% C: 2.61% | The organization contribution covers the rest of the premium amounts exceeding the relevant percentage cap Examples: as a percentage of the net salary of a G5, step 5 in Kenya: A: 1.52% B: 4.09% C: 4.77% | Varies; according to the examples: A: 48:52 B: 31:69 C: 35:65 (the actual overall ratio of contribution in 2022 was 61:39) | | as the scheme was their dependants | | | |

¹² Only for retired staff who are eligible to receive organization contribution for the after-service health insurance and joined their Organization on or after 1 January 2007.

¹³ Premiums (Euro scheme, but converted to USD): staff member only: USD 148.27; staff member+1 family member: USD 288.46; staff member+2 family members: USD 361.52; staff member+3 family members: USD 434.59; staff members+4 or more family members: USD 507.66. ¹⁴ Ibid.

¹⁵ Premiums: one adult: USD 39.93 and one child: USD 22.66.

¹⁶ Staff member's maximum contribution (percentage of net salary): staff member only: 1.43%; staff member+1 dependent: 1.82%; staff member+2-4 dependents: 2.61%.

| Policy Holdon and | | Active staff | | | Retirees ¹² | | | | |
|---|--|---|---|--|---|--|--|--|--|
| Holder and Scheme | Staff contribution | Organization contribution | Ratio of contribution (staff- organization) | Retirees contribution | Organization contribution | Basis for calculation | Ratio of contribution (retired staff- organization) | | |
| IAEA-Full Medical Insurance Plan/After- service Medical Insurance Plan | Flat-rate premiums but staff contribution depends on the bracket of their net monthly emoluments ¹⁷ Example, as a percentage of staff's net salary of a P3, Step 5 in Austria A: 2.20% B: 4.98% C: 6.02% | Flat-rate premiums but organization contribution depends on the bracket of the staff's net monthly emoluments Example, as a percentage of staff's net salary of a P3, Step 5 in Austria A: 2.20% B: 3.32% C: 4.01% | Varies, according to the examples: A: 50:50 B: 60:40 C: 60:40 (the actual overall ratio of contribution in 2022 was 60:40 but the figures included unsubsidized premiums) | Flat-rate premiums but staff contribution depends on the bracket of their last net monthly emoluments ¹⁸ Example, as a retired staff member with the last month's net salary as a P3, Step 5 in Austria A: 1.54% B: 4.15% C: 5.02% | Flat-rate premiums but organization contribution depends on the bracket of the staff's last net monthly emoluments ¹⁹ Example, as a retiree with the last month's net salary as a P3, Step 5 in Austria A: 2.86% B: 4.15% C: 5.02% | Net monthly emoluments during the last full month of service to determine the share of contribution, which will be used throughout the member's lifespan | Varies, according to the examples: A: 35:65 B: 50:50 C: 50:50 (the actual overall ratio of contribution in 2022 was 56:44 but the figures included unsubsidized premiums) | | |
| ICAO- Medical Benefits Plan ²⁰ | Flat-rate premiums ²¹ with 50% paid for by internationally- recruited staff and 25% by locally-recruited staff at Regional Offices Examples: as a percentage of the net salary of a P3, Step 5 in Thailand: A: 1.79% B: 3.38% C: 3.29% | Flat-rate premiums with 50% paid for by Organization for internationall y-recruited staff and 75% for locally- recruited staff Examples: as a percentage of the net salary of a P3, Step 5 in Thailand: A: 1.79% B: 3.38% C: 3.29% | 50:50 for internationally- recruited staff at Regional Offices and 25:75 for locally- recruited staff at Regional Offices (the actual overall ratio of contribution in 2022 was 52:48) | C: 5.02% Flat-rate premiums ²² with 50% paid for by retired staff | C: 5.02% Flat-rate premiums with 50% paid for by Organization | Not relevant as the contribution is based on the flat-rate premiums, regardless of emolument amount | 50:50 (the actual overall ratio of contribution in 2022 was 48:52) | | |
| ILO-Staff Health Insurance Fund | A: 3.55% B: 4.62% C: 4.98% | A: 3.55% B: 4.62% C: 4.98% | 50:50 (the actual overall ratio of contribution in 2022 was 50:50) | A: 3.55% B: 4.62% C: 4.98% | A: 7.10% B: 9.24% C: 9.96% | Whichever is higher: a) Net monthly pension amount; or b) the amount of pension which the retired staff | 33:67 (the actual overall ratio of contribution in 2022 was 33:67) | | |

¹⁷ Premiums: one adult: USD 381.16; one child under age 18: USD 182.91; staff's share of the premiums is based on the bracket of staff's net monthly emoluments: Up to USD 2,256.30: 20%; USD 2,256.31-4,430.45: 30%; USD 4,430.46-6,604.60: 40%; USD 6,604.61-8,778.75: 50%; USD 8,778.76-10,952.90: 60% and Over 10,952.90: 70%.

²² Premium for internationally-recruited retired staff (Plan 5): single coverage: USD419.26; family coverage: USD823.70.

¹⁸ Premiums: adult: USD 381.16; child under age 18: USD 182.91; staff's share of the premiums is based on the bracket of former staff's net monthly emoluments during the last full month of service: Up to USD 4,430.45: 15%; USD 4,430.46-6,604.60: 25%; USD 6,604.61-8,778.75: 35%; USD 8,778.76-10,952.90: 50%; and over 10,952.90: 60%.

¹⁹ Premiums: one adult: USD 381.16; one child under age 18: USD 182.91; staff's share of the premiums is based on the bracket of staff's last net monthly emoluments: Up to USD 4,430.45: 15%; USD 4,430.46-6,604.60: 25%; USD 6,604.61-8,778.75: 35%; USD8,778.76-10,952.90: 50%; and over 10,952.90: 60%.

²⁰ For comparison purposes, two of six types of ICAO health insurance schemes are used here: Plan 3 for active staff in Headquarters and Regional Offices without Medicare and Plan 5 for retirees without Medicare with worldwide coverage including the US and Canada.

²¹ Premiums for internationally-recruited staff at Regional Offices (Plan 3): single coverage: USD294.23; family coverage: USD588.88.

| Policy | | Active staff | | Retirees ¹² | | | | |
|---|--|---|---|--|--|---|---|--|
| Holder and Scheme | Staff contribution | Organization contribution | Ratio of contribution (staff- organization) | Retirees contribution | Organization contribution | Basis for calculation | Ratio of contribution (retired staff- organization) | |
| | | | | | | would have received if they had contributed during 25 years to the applicable scheme, | | |
| IMO-Group Medical Plan | Flat-rate premiums but staff contribution depends on the bracket of their net monthly emoluments ²³ Example, as a percentage of staff's net salary of a P3, Step 5 in United kingdom A: 0.88% B: 1.76% C: 2.86% | Flat-rate premiums but organization contribution depends on the bracket of the staff's net monthly emoluments Example, as a percentage of staff's net salary of a P3, Step 5 in United Kingdom A: 1.36% B: 2.69% C: 4.39% | Varies, according to the examples: A: 39:61 B: 40:60 C: 39:61 (the actual overall ratio of contribution for 2022 was 37:63) | Flat-rate premiums but staff contribution depends on the bracket of their last net monthly emoluments, but overall, retiree contribution is 50% less than staff contribution | Flat-rate premiums but organization contribution depends on the bracket of the staff's last net monthly emoluments | Whichever is higher: 1) One-third of the remuneration used for calculating the health insurance contribution of the staff member concerned at the date of separation; or 2) Full periodic benefit from UNJSPF (i.e. recalculated to include any portion that may have been commuted into a lump- sum) | Varies (the actual overall ratio of contribution for 2022 was 17:83) | |
| United Nations Office at Geneva- United Nations Staff Mutual Insurance Society against Sickness and Accident | A: 3.40% B: 4.40% C: 4.80% | A: 3.40% B: 4.40% C: 4.80% | 50:50 (the actual overall ratio of contribution in 2022 was 53:47 but the figures included unsubsidized premiums) | A: 3.40% B: 4.40% C: 4.80% | A: 6.80% B: 8.80% C: 9.60% | Whichever is higher: a) all the income paid under the terms of UNJSPF taking into account the lump sum withdrawn on retirement; or b) The pension amount corresponding to at least 25 years of service for staff members recruited on or after 1 July 2007 | 33:67 (the actual overall ratio of contribution in 2022 was 35:65 but the figures included unsubsidized premiums) | |
| United Nations Office at Vienna/ UNODC- Group Headquarters | A: 3.1531% B: 4.7296% C: 6.3056% | A: 3.1531% B: 4.7296% C: 6.3056% | 50:50 (the actual overall ratio of contribution for 2022 was 50:50) | A: 1.5765% B: 2.364/8% C: 3.1528% | A: 4.7297% B: 7.0944% C: 9.4584% | The annual retirement benefit and any emoluments from assignments in the | 25:75 (the actual overall ratio of contribution for 2022 was 25:78) | |

²³ Flat-rate premiums: staff member only: 229.68; staff member and one eligible family member: 483.77; and staff member and two or more eligible family member: 802.45. Staff contributions vary according to four income brackets. For professional staff, for example, the maximum contributions (those earning over 8,700) are: staff member only: 90.17; staff member and one eligible family member: 190.96; staff member and two or more eligible family member: 316.71.

| Policy | | Active staff | | | Retirees ¹² | | | |
|--|---|--|---|--|--|---|--|--|
| Holder and Scheme | Staff contribution | Organization contribution | Ratio of contribution (staff- organization) | Retirees contribution | Organization contribution | Basis for calculation | Ratio of contribution (retired staff- organization) | |
| Medical Insurance | | | | | | organization of the United Nations system in the calendar year | | |
| United Nations Secretariat- Aetna | A: 6.11% B: 10.68% C: 11.93% Actual contributions capped at 85% of the premiums | The actual organization's contribution varies according to each staff member's net salary. Examples, as a percentage of the net salary of a P3, Step 5 in the US: A: 5.28% B: 10.78% C: 14.35% | Varies, according to the examples: A: 54:46 B: 50:50 C: 45:55 (the actual overall ratio of contribution for 2022 was 49:51) | A: 6.11% B: 10.68% C: 11.93% Actual contributions capped at 85% of the premiums | Varies, depending on the amount used for calculation | Full periodic benefit from UNJSPF (i.e. recalculated to include any portion that may have been commuted into a lump- sum), including cost-of-living adjustments or the theoretical periodic benefit that would have been payable on the staff member's account under UNJSPF had the staff member completed 25 years of contributory service. | Varies (the actual overall ratio of contribution for 2022 was 25:75) | |
| United Nations Secretariat- Cigna Dental ²⁴ | A: 0.28% B: 0.50% C: 0.76% Actual contributions capped at 85% of the premiums | The actual organization's contribution varies according to each staff member's net salary. Examples, as a percentage of the net salary of a P3, Step 5 in the US: | Varies, according to the examples: A: 45:55 B: 43:57 C: 41:59 (the actual overall ratio of contribution for 2022 was 45:55) | A: 0.28% B: 0.50% C: 0.76% Actual contributions capped at 85% of the premiums | Varies, depending on the amount used for calculation | | Varies (the actual overall ratio of contribution for 2022 was 29:71) | |
| United Nations Secretariat- Empire Blue Cross | A: 4.25% B: 7.53% C: 9.60% Actual contributions capped at 85% of the premiums | A: 0.34% B: 0.67% C: 1.09% The actual organization's contribution varies according to each staff member's net salary. Examples, as a percentage of the net salary of a P3, Step 5 in the US: A: 5.07% B: 10.03% C: 15.35% | Varies, according to the examples: A: 46:54 B: 43:57 C: 38:62 (the actual overall ratio of contribution for 2022 was 41:59) | A: 4.25% B: 7.53% C: 9.60% Actual contributions capped at 85% of the premiums | Varies, depending on the amount used for calculation | | Varies (the actual overall ratio of contribution for 2022 was 22:78) | |
| United Nations Secretariat - UN Worldwide Plan ²⁵ | A: 1.48% B: 2.29% C: 3.60% Actual contributions | C: 15.35% The actual organization's contribution varies according to each staff | Varies, according to the examples: A: 51:49 B: 48:52 C: 43:57 | A: 1.48% B: 2.29% C: 3.60% Actual contributions | Varies, depending on the amount used for calculation | | Varies (the actual overall ratio of contribution for 2022 was 39:61) | |

²⁴ The contribution rates and premiums are based on subscribing to this plan together with either the Aetna or Empire Blue Cross

 ²⁵ The premiums and contribution rates are for all locations except Unite States of America, Chile, Mexico, Andorra, Austria, Belgium, Cyprus, Denmark, Finland, France, Germany, Greece, Iceland, Iteland, Italy, Liechtenstein, Luxembourg, Malta, Monaco, the Netherlands, Norway, Portugal,

| Policy | | Active staff | | Retirees ¹² | | | | |
|--|----------------------------------|--|--|-------------------------------------|----------------------------------|--|--|--|
| Holder and Scheme | Staff contribution | Organization contribution | Ratio of contribution (staff- organization) | Retirees contribution | Organization contribution | Basis for calculation | Ratio of contribution (retired staff- organization) | |
| | capped at 85% of the premiums | member's net salary. Examples, as a percentage of the net salary of a P3, Step 5 in Thailand: | (the actual overall ratio of contribution for 2022 was 66:34) | capped at 85% of the premiums | | | | |
| | | A: 0.61% B: 1.90% C: 3.13% | | | | | | |
| United Nations Secretariat- UN Medical Insurance Plan | A: 1.05% B: 1.35% C: 1.85% | A: 3.15% B: 3.95% C: 7.35% | A: 25:75 B: 25:75 C: 20:80 (the actual overall ratio of contribution for 2022 was 21:79) | A: 1.05% B: 1.35% C: 1.85% | A: 3.15% B: 3.95% C: 7.35% | 50% of the monthly net base salary corresponding to the grade and step at the date of separation adjusted by the global cost-of-living increases declared by UNJSPF | A: 25:75 B: 25:75 C: 20:80 (the actual overall ratio of contribution for 2022 was 33:67) | |
| UNDP- Medical Insurance Plan | A: 1.10% B: 1.40% C: 2.00% | A: 3.10% B: 3.90% C: 7.25% | A: 26:74 B: 26:74 C: 22:78 (the actual overall ratio of contribution for 2022 was 23:77) | A: 1.10% B: 1.40% C: 2.00% | A: 3.10% B: 3.90% C: 7.25% | 50% of the current net salary corresponding to the grade and step of the retired staff member at the time of separation adjusted by the global cost-of-living increases declared by UNJSPF | A: 26:74 B: 26:74 C: 22:78 (the actual overall ratio of contribution for 2022 was 28:72) | |
| UNESCO- Medical Benefits Fund | A: 3.16% B: 4.75% C: 5.54% | A: 3.16% B: 4.75% C: 5.54% | 50-50 (the actual overall ratio of contribution for 2022 was 50:50) | A: 3.16% B: 4.75% C: 5.54% | A: 3.16% B: 4.75% C: 5.54% | Whichever the highest: a) the full amount of benefit as defined by UNJSPF including the periodic increases specified; or b) an amount equal to one third of the remuneration on which contributions were payable at the date of separation; or c) the theoretical periodic benefit that would have been payable | 50-50 (the actual overall ratio of contribution for 2022 was 50:50) | |

| San Marino, Spain, Sweden, Switzerland and the United Kingdom of Great Britain and Northern Ireland. Different premiums and contribution rates |
|--|
| are applied. |

| Policy | | Active staff | | Retirees ¹² | | | |
|---|--|--|--|--|--|--|---|
| Holder and Scheme | Staff contribution | Organization contribution | Ratio of contribution (staff- organization) | Retirees contribution | Organization contribution | Basis for calculation | Ratio of contribution (retired staff- organization) |
| | | | | | | on the staff member's account under UNJSPF had the staff member completed 20 years of contributory service | |
| UNHCR- Medical Insurance Plan | A: 1.05% B: 1.35% C: 1.85% | A 3.15% B: 3.95% C: 7.35% | A: 25:75 B: 25:75 C: 20:80 (the actual overall ratio of contribution for 2022 was 22:78) | A: 1.05% B: 1.35% C: 1.85% | A 3.15% B: 3.95% C: 7.35% | 50% of the current net salary corresponding to the grade and step of the retired staff member at the time of separation | A: 25:75 B: 25:75 C: 20:80 |
| UNICEF- Medical Insurance Plan | A: 1.10% B: 1.40% C: 1.90% | A: 3.30% B: 4.10% C: 7.70% | A: 25:75 B: 25:75 C: 20:80 (the actual overall ratio of contribution for 2022 was 21:79) | A: 1.10% B: 1.40% C: 1.90% | A: 3.30% B: 4.10% C: 7.70% | 50% of the current net salary corresponding to the grade and step of the retired staff member at the time of separation | A: 25:75 B: 25:75 C: 20:80 |
| UNIDO- Field GS Plan | A: 1.85% B: 2.775% C: 3.70% | A: 1.85% B: 2.775% C: 3.70% | 50:50 (the actual overall ratio of contribution for 2022 was 50:50) | A: 0.925% B: 1.3875% C: 1.85% | A: 2.775% B: 4.1625% C: 5.55% | Whichever the highest: a) the notional pension benefit corresponding to 25 years of contributory service in UNJSPF; or b) the total of the participant's periodic benefits from UNJSPF in payment in April of any given year, whether or not part of such benefit has been commuted to a lump sum | 25:75 (the actual overall ratio of contribution for 2022 was 75:25) |
| UNIDO- Group Headquarters Medical Insurance | A: 3.1531% B: 4.7296% C: 6.3056% | A: 3.1531% B: 4.7296% C: 6.3056% | 50-50 (the actual overall ratio of contribution for 2022 was 50:50) | A: 3.1531% B: 4.7296% C: 6.3056% | A: 3.1531% B: 4.7296% C: 6.3056% | Whichever the highest between: a) the notional pension benefit corresponding to 25 years of contributory service in UNISPF; or b) the total of the participant's | 50-50 (the actual overall ratio of contribution for 2022 was 75:25) |

| Policy Holder and | | Active staff | | Retirees ¹² | | | |
|---|---|--|--|--|--|---|---|
| Holder and Scheme | Staff contribution | Organization contribution | Ratio of contribution (staff- organization) | Retirees contribution | Organization contribution | Basis for calculation | Ratio of contribution (retired staff- organization) |
| VINODE | | 1 2 2 2 4 | A 05 75 | | | periodic benefits from UNJSPF in payment in April of any given year, whether or not part of such benefit has been commuted to a lump sum | |
| UNOPS- Medical Insurance Plan | A: 1.10% B: 1.40% C: 2.00% | A: 3.26% B: 4.10% C: 7.61% | A: 25:75 B: 25:75 C: 21:79 (the actual overall ratio of contribution for 2022 was 23:77) | For those separated at 55 or older with a cumulative 10 years of MIP coverage: A: 0.55% B: 0.70% C: 1.00% For those separated before 55 upon agreed termination or abolition of post: A: 2.18% B: 2.75% C: 4.805% | For those separated at 55 or older with a cumulative 10 years of MIP coverage: A: 3.81% B: 4.80% C: 8.61% For those separated before 55 upon agreed termination or abolition of post: A: 2.18% B: 2.75% C: 4.805% | For those separated at 55 or older with a cumulative 10 years of MIP coverage, the net salary (based on the current scale) of their last grade and step at the time of separation plus any allowances For those separated before 55 upon agreed termination or abolition of post, the net salary from when the former staff member was separated from service. | For those separated at 55 or older with a cumulative 10 years of MIP coverage: A: 13:87 B: 13:87 C: 10:90 For those separated before 55 upon agreed termination or abolition of post: 50:50 (the actual overall ratio of contribution for 2022 was 11:89) |
| UNWTO- Health and Accident Insurance Plan | A: 3.28% B: 3.28% C: 3.28% | A: 6.97% B: 6.97% C: 6.97% | 32:68 | A: 3.33% B: 3.33% C: 3.33% | A: 6.92% B: 6.92% C: 6.92% | Net monthly pension amount but no less than the amount from 10 years of services | 32: 68 |
| UPU-Health Insurance Fund | 50% of the fixed premiums based on the age of the plan member ²⁶ Examples, as a percentage of staff's net salary of a P3, Step 5 (35 years old) in Switzerland A: 2.34% B: 4.42% C: 5.41% | 50% of the fixed premiums based on the age of the plan member Example, as a percentage of staff's net salary of a P3, Step 5 (35 years old) in Switzerland A: 2.34% B: 4.42% C: 5.41% | 50:50 | 50% of the fixed premiums based on the age of the plan member | 50% of the fixed premiums based on the age of the plan member | Not relevant as the contribution is based on the flat-rate premiums, regardless of emolument amount | 50:50 |

²⁶ Age band: 0-20: USD 248.19; 21-64: USD 494.09; 65-69: USD 596.06; 70-74: USD 827.38; 75-79: USD 954.65; and 80+: USD 954.65.

| Policy | | Active staff | | Retirees ¹² | | | | |
|--|--|--|--|---|---|---|--|--|
| Holder and Scheme | Staff contribution | Organization contribution | Ratio of contribution (staff- organization) | Retirees contribution | Organization contribution | Basis for calculation | Ratio of contribution (retired staff- organization) | |
| WFP-Basic Medical Insurance Plan | 50% of the flat- rate premiums ²⁷ but up to 5% of the staff's net emolument Examples, as a percentage of staff's net salary of a P3, Step 5 in Italy A: 1.61% B: 3.06% C: 3.75% | 50% of the flat-rate premiums plus the amount in excess of 5% of the staff's net emolument Examples, as a percentage of staff's net salary of a P3, Step 5 in Italy A: 1.61% B: 3.06% C: 3.75% | Varies; according to the examples: 50:50 (the actual overall ratio of contribution for 2022 was 48:52) | 50% of the flat-rate premiums but up to 4% of the base used for calculation | 50% of the flat-rate premiums but up to certain ceiling (see the next column) | The full periodic benefit from UNJSFP (recalculated to include any portion that may have been commuted into a lump sum) including cost of living adjustment, or 32% of UNJSPF's Final Average Renumeration (the average of pensionable remuneration for the highest 36 months of the last five years of service), whichever is higher | Varies (the actual overall ratio of contribution for 2022 was 19:81) | |
| WFP- Medical Insurance Coverage Scheme | A: 1.21% B: 1.54% C: 2.20% | Varies depending on the amount of staff's contribution towards the flat-rate premiums | Varies (the actual overall ratio of contribution for 2022 was 24:76) | A: 1.21% B: 1.54% C: 2.20% | A: 1.21% B: 1.54% C: 2.20% | For those separated at the early retirement age or after, 50% of the current net salary corresponding to the last grade and step at the time of separated at the age of 50/53 with a minimum 15 years of cumulative contribution, 100% of the current net salary corresponding to the last grade and step at the time of separated at the age of 50/53 with a minimum 15 years of cumulative contribution, 100% of the current net salary corresponding to the last grade and step at the time of separation | Varies (the actual overall ratio of contribution for 2022 was 19:81) | |
| WHO-Staff Health Insurance | A: 2.55% B: 5.10% C: 5.45% | A: 5.10% B: 10.20% C: 10.90% | 33:67 (the actual overall ratio of contribution for 2022 was 33:67) | A: 2.55% B: 5.10% C: 5.45% | A: 5.10% B: 10.20% C: 10.90% | Full benefit granted under UNJSPF Regulations based on a minimum length of | 33:67 (the actual overall ratio of contribution for 2022 was 31:69) | |

²⁷ Flat premium rates: one person: USD 250.79; two persons: USD 505.26; three persons: USD 637.92.

| Policy Holder and | | Active staff | | Retirees ¹² | | | |
|--|---|---|---|---|--|---|---|
| Scheme | Staff contribution | Organization contribution | Ratio of contribution (staff- organization) | Retirees contribution | Organization contribution | Basis for calculation | Ratio of contribution (retired staff- organization) |
| | | | | | | service of 30 years | |
| WIPO-Group Medical Insurance Plan | Fixed premiums based on two age groups ²⁸ and staff contribution is based on job grades ²⁹ Example, as a percentage of staff's net salary of a P3, Step 5 in Switzerland A: 2.28% B: 4.29% C: 5.14% | Fixed premiums based on two age groups and organization contribution is based on job grades Example, as a percentage of staff's net salary of a P3, Step 5 in Switzerland A: 4.23% B: 7.97% C: 9.54% | Varies from 25:75; 30:70; 35:65; 40:60; 45:55; and 50:50 based on the staff's job grade From the examples, 35:65 (the actual overall ratio of contribution for 2022 was 53:47) | Fixed premiums based on two age groups. Retired staff contribution is 35% of the premium | Fixed premiums based on two age groups. Organization contribution is 65% of the premium | Not relevant as the contribution is based on the flat-rate premiums, regardless of emolument amount | 35:65 (the actual overall ratio of contribution for 2022 was 52:48) |

Table 6: Case studies: monthly premium amounts (USD) and percentage of insurance premiums to the net remuneration of a P3/Step V staff member and a GS5/Step V staff member in six duty stations: Bangkok, Brasilia, Cairo, Geneva, Juba and Nairobi. The calculation is based on the salary scales, post adjustment rates, United Nations operational exchange rate and health insurance premium amounts as of 30 June 2023

11. This series of tables shows the results of the case studies conducted to compare the contribution amounts to the health insurance premiums and their percentages to the salaries of staff in the same grade and step in the same duty stations but insured under different health insurance plans. Six duty stations were chosen for the case studies: Bangkok, Brasilia, Cairo, Geneva, Juba and Nairobi. With a balanced geographical spread, these duty stations host different United Nations entities, hence the existence of a good number of different health insurance schemes. The case studies reviewed the percentage of the remuneration of an internationally-recruited staff member at the P3, step V level and a nationally-recruited staff member at the GS5, step V level apportioned to the health insurance contribution. The data is based on the salary scales, post adjustment rates and operational United Nations exchange rates as at 30 June 2023.

Duty Station: Bangkok

| Health insurance scheme | Monthly premium amount (USD) (Percentage of staff salary apportioned to health insurance) | | | | |
|---|--|---------------------|---------------------|--|--|
| | Staff member only Staff member + Staff memb | | | | |
| | | one eligible family | two eligible family | | |
| | | members | members | | |
| For a P3/Step V staff member | | | | | |
| FAO-Basic Medical Insurance Plan | 176.43 (2.15) | 344.63 (3.95) | 432.27 (4.82) | | |
| ICAO-Medical Benefits Plan | 147.12 (1.79) | 294.44 (3.38) | 294.44 (3.29) | | |
| ILO-Staff Health Insurance Fund | 291.99 (3.55) | 402.80 (4.62) | 446.34 (4.98) | | |
| United Nations Secretariat-Worldwide Plan for staff under the | 121.73 (1.48) | 199.66 (2.29) | 322.66 (3.60) | | |
| United Nations Secretariat, UNDP, UN-Women, UNFPA and | | | | | |
| UNOPS | | | | | |
| UNESCO-Medical Benefit Fund | 259.91 (3.16) | 414.30 (4.75) | 496.53 (5.54) | | |
| UNIDO-Group Headquarters Medical Insurance | 259.35 (3.15) | 412.35 (4.73) | 565.15 (6.31) | | |
| UNOG- United Nations Staff Mutual Insurance Society against | 279.65 (3.40) | 383.62 (4.40) | 430.21 (4.80) | | |
| Sickness and Accident for UNHCR | | | | | |

²⁸ Premiums for Switzerland: one adult (21 and over): USD 685.43; one child (up to 21): USD 304.49.

²⁹ Staff contribution to the premiums: G1 to G4 and P1: 25%; G5, G6: 30%; G7, P2, P3: 35%; P4: 40%; P5: 45%; D1 and above: 50%.

| Health insurance scheme | Monthly premium amount (USD) (Percentage of staff salary apportioned to health insurance) | | | | |
|---|--|---------------------------------------|---------------------------------------|--|--|
| | Staff member only | Staff member + one eligible family | Staff member + two eligible family | | |
| | | members | members | | |
| WFP-Basic Medical Insurance Plan | 141.64 (1.72) | 285.13 (3.27) | 359.92 (4.02) | | |
| WHO-Staff Health Insurance also for UNAIDS | 209.74 (2.55) | 444.65 (5.10) | 488.47 (5.45) | | |
| For a GS5/Step V staff member | | | | | |
| FAO-Medical Insurance Coverage Scheme | 29.81 (1.43) | 38.08 (1.82) | 56.10 (2.61) | | |
| ICAO-Medical Benefits Plan | 45.82 (2.20) | 91.13 (4.36) | 91.13 (4.24) | | |
| ILO-Staff Health Insurance Fund | 74.00 (3.55) | 96.67 (4.62) | 107.05 (4.98) | | |
| United Nations Secretariat-Medical Insurance Plan | 21.89 (1.05) | 28.25 (1.35) | 39.77 (1.85) | | |
| UNDP-Medical Insurance Plan | 22.93 (1.10) | 29.29 (1.40) | 42.99 (2.00) | | |
| UNESCO-Medical Benefit Fund | 65.87 (3.16) | 99.39 (4.75) | 119.08 (5.54) | | |
| UNICEF-Medical Insurance Plan | 22.93 (1.10) | 29.29 (1.40) | 40.84 (1.90) | | |
| UNHCR-Medical Insurance Plan | 21.89 (1.05) | 28.25 (1.35) | 39.77 (1.85) | | |
| UNIDO-Group Headquarters Medical Insurance | 38.57 (1.85) | 58.06 (2.78) | 119.08 (5.54) | | |
| UNOPS-Medical Insurance Plan | 22.93 (1.10) | 29.29 (1.40) | 42.99 (2.00) | | |
| WFP-Basic Medical Insurance Plan | 25.22 (1.21) | 32.22 (1.54) | 47.29 (2.20) | | |
| WHO-Staff Health Insurance also for UNAIDS | 53.16 (2.55) | 106.71 (5.10) | 117.15 (5.45) | | |

Duty Station: Brasilia

| Health insurance scheme | Monthly premium amount (USD) (Percentage of staff salary apportioned to health insurance) | | | | |
|---|--|---------------------|---------------------|--|--|
| | Staff member only Staff member + Staff member | | | | |
| | Starr member only | one eligible family | two eligible family | | |
| | | members | members | | |
| For a P3/Step V staff member | | | | | |
| FAO-Basic Medical Insurance Plan | 176.43 (2.29) | 344.63 (4.22) | 432.27 (5.14) | | |
| ILO-Staff Health Insurance Fund | 273.68 (3.55) | 377.53 (4.62) | 419.11 (4.98) | | |
| United Nations Secretariat-Worldwide Plan for staff under the | 114.10 (1.48) | 187.13 (2.29) | 302.97 (3.60) | | |
| United Nations Secretariat, UNDP, UN-Women, UNFPA and | | | | | |
| UNOPS | | | | | |
| UNESCO-Medical Benefit Fund | 243.61 (3.16) | 388.16 (4.75) | 466.24 (5.54) | | |
| UNIDO-Group Headquarters Medical Insurance | 243.08 (3.15) | 386.49 (4.73) | 530.67 (6.31) | | |
| UNOG- United Nations Staff Mutual Insurance Society against | 262.11 (3.40) | 359.56 (4.40) | 403.96 (4.80) | | |
| Sickness and Accident for UNHCR | | | | | |
| WFP-Basic Medical Insurance Plan | 141.64 (1.84) | 285.13 (3.49) | 359.92 (4.28) | | |
| WHO-Staff Health Insurance also for UNAIDS | 196.58 (2.55) | 416.76 (5.10) | 458.66 (5.45) | | |
| For a GS5/Step V staff member | | | | | |
| FAO-Medical Insurance Coverage Scheme | 39.93 (1.39) | 52.34 (1.82) | 77.14 (2.61) | | |
| ILO-Staff Health Insurance Fund | 101.77 (3.55) | 132.86 (4.62) | 147.19 (4.98) | | |
| United Nations Secretariat-Medical Insurance Plan | 30.10 (1.05) | 38.82 (1.35) | 54.68 (1.85) | | |
| UNDP-Medical Insurance Plan also for UNFPA and UN- | 31.53 (1.10) | 40.26 (1.40) | 59.11 (2.00) | | |
| Women | | | | | |
| UNESCO-Medical Benefit Fund | 90.59 (3.16) | 136.60 (4.75) | 163.75 (5.54) | | |
| UNICEF-Medical Insurance Plan | 31.53 (1.10) | 40.26 (1.40) | 56.16 (1.90) | | |
| UNHCR-Medical Insurance Plan | 30.10 (1.05) | 38.82 (1.35) | 54.68 (1.85) | | |
| UNIDO-Group Headquarters Medical Insurance | 53.03 (1.85) | 79.80 (2.78) | 109.36 (3.70) | | |
| WFP-Basic Medical Insurance Plan | 34.69 (1.21) | 44.29 (1.54) | 65.03 (2.20) | | |
| WHO-Staff Health Insurance also for UNAIDS | 73.10 (2.55) | 146.67 (5.10) | 161.09 (5.45) | | |

Duty Station: Cairo

| Health insurance scheme | Monthly premium amount (USD) (Percentage of staff salary apportioned to health insurance | | | |
|----------------------------------|---|--|--|--|
| | Staff member only | Staff member + one eligible family members | Staff member + two eligible family members | |
| For a P3/Step V staff member | | | | |
| FAO-Basic Medical Insurance Plan | 176.43 (2.44) | 344.63 (4.50) | 432.27 (5.47) | |
| ICAO-Medical Benefits Plan | 147.12 (2.04) | 294.44 (3.85) | 294.44 (3.73) | |

| Health insurance scheme | Monthly premium amount (USD) (Percentage of staff salary apportioned to health insurance) | | | | |
|--|--|---------------------|---------------------|--|--|
| | Staff member only | Staff member + | | | |
| | | one eligible family | two eligible family | | |
| | | members | members | | |
| ILO-Staff Health Insurance Fund | 256.40 (3.55) | 353.71 (4.62) | 393.42 (4.98) | | |
| United Nations Secretariat-Worldwide Plan for staff under the | 106.89 (1.48) | 175.32 (2.29) | 284.40 (3.60) | | |
| United Nations Secretariat, UNDP, UN-Women, UNFPA and | | | | | |
| UNOPS | | | | | |
| UNESCO-Medical Benefit Fund | 228.23 (3.16) | 363.66 (4.75) | 437.66 (5.54) | | |
| UNIDO-Group Headquarters Medical Insurance | 227.74 (3.15) | 362.10 (4.73) | 498.14 (6.31) | | |
| UNOG- United Nations Staff Mutual Insurance Society against | 245.57 (3.40) | 336.86 (4.40) | 379.20 (4.80) | | |
| Sickness and Accident for UNHCR | | | | | |
| WFP-Basic Medical Insurance Plan | 141.64 (1.96) | 285.13 (3.72) | 359.92 (4.56) | | |
| WHO-Staff Health Insurance also for UNAIDS | 184.18 (2.55) | 390.45 (5.10) | 430.55 (5.45) | | |
| For a GS5/Step V staff member | | | | | |
| FAO-Medical Insurance Coverage Scheme | 14.40 (1.43) | 18.34 (1.82) | 27.12 (2.61) | | |
| ICAO-Medical Benefits Plan | 27.86 (2.77) | 55.40 (5.50) | 55.40 (5.33) | | |
| ILO-Staff Health Insurance Fund | 35.75 (3.55) | 46.54 (4.62) | 51.75 (4.98) | | |
| United Nations Secretariat-Medical Insurance Plan | 10.57 (1.05) | 13.60 (1.35) | 19.22 (1.85) | | |
| UNDP-Medical Insurance Plan also for UNFPA and UN- | 11.08 (1.10) | 14.10 (1.40) | 20.78 (2.00) | | |
| Women | | | | | |
| UNESCO-Medical Benefit Fund | 31.82 (3.16) | 47.85 (4.75) | 57.57 (5.54) | | |
| UNICEF-Medical Insurance Plan | 11.08 (1.10) | 14.10 (1.40) | 19.74 (1.90) | | |
| UNHCR-Medical Insurance Plan | 10.57 (1.05) | 13.60 (1.35) | 19.22 (1.85) | | |
| UNIDO-Group Headquarters Medical Insurance | 18.63 (1.85) | 27.96 (2.78) | | | |
| WFP-Basic Medical Insurance Plan | 12.19 (1.21) | 15.51 (1.54) | | | |
| WHO-Staff Health Insurance also for UNAIDS | 25.68 (2.55) | 51.38 (5.10) | 56.64 (5.45) | | |

Duty Station: Geneva/Bern

| Health insurance scheme | Monthly premium amount (USD) | | | | |
|---|--|----------------------|----------------------|--|--|
| | (Percentage of staf | f salary apportioned | to health insurance) | | |
| | Staff member only Staff member + Staff mem | | | | |
| | | one eligible family | two eligible family | | |
| | | members | members | | |
| For a P3/Step V staff member | | | | | |
| ILO-Staff Health Insurance Fund | 374.20 (3.55) | 516.20 (4.62) | 569.34 (4.98) | | |
| UNOG- United Nations Staff Mutual Insurance Society against | 358.39 (3.40) | 491.62 (4.40) | 548.76 (4.80) | | |
| Sickness and Accident | | | | | |
| UPU-Health Insurance Fund | 247.04 (2.34) | 494.09 (4.42) | 564.40 (4.94) | | |
| WHO-Staff Health Insurance also for UNAIDS | 268.79 (2.55) | 569.83 (5.10) | 623.07 (5.45) | | |
| WIPO-Group Medical Insurance Plan | 244.75 (2.32) | 489.50 (4.38) | 598.22 (5.23) | | |
| For a GS5/Step V staff member | | | | | |
| ILO-Staff Health Insurance Fund | 290.24 (3.55) | 411.87 (4.62) | 473.63 (4.98) | | |
| UNOG- United Nations Staff Mutual Insurance Society against | 277.97 (3.40) | 392.26 (4.40) | 456.51 (4.80) | | |
| Sickness and Accident | | | | | |
| UPU-Health Insurance Fund | 247.04 (3.02) | 494.09 (5.54) | 564.40 (5.93) | | |
| WHO-Staff Health Insurance also for UNAIDS | 208.48 (2.55) | 454.66 (5.10) | 518.33 (5.45) | | |
| WIPO-Group Medical Insurance Plan | 205.41 (2.51) | 419.56 (4.71) | 512.74 (5.39) | | |

Duty Station: Juba

| Health insurance scheme | Monthly premium amount (USD) (Percentage of staff salary apportioned to health insurance) | | | | |
|---|--|---------------|--|--|--|
| | ~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~ | | Staff member + two eligible family members | | |
| For a P3/Step V staff member | | | | | |
| FAO-Basic Medical Insurance Plan | 176.43 (1.38) | 344.63 (2.59) | 432.27 (3.19) | | |
| ILO-Staff Health Insurance Fund | 453.10 (3.55) | 614.72 (4.62) | 674.78 (4.98) | | |
| United Nations Secretariat- Worldwide Plan for staff under the United Nations Secretariat, UNDP, UN-Women, UNFPA and UNOPS | 188.90 (1.48) | 304.70 (2.29) | 487.79 (3.60) | | |
| UNESCO-Medical Benefit Fund | 403.32 (3.16) | 632.02 (4.75) | 750.66 (5.54) | | |

| Health insurance scheme | Monthly premium amount (USD) (Percentage of staff salary apportioned to health insurance) | | | | |
|---|--|---------------|---------------------------------------|--|--|
| | Staff member only Staff member + one eligible family | | Staff member + two eligible family | | |
| | | members | members | | |
| UNIDO-Group Headquarters Medical Insurance | 402.44 (3.15) | 629.31 (4.73) | 854.40 (6.31) | | |
| UNOG- United Nations Staff Mutual Insurance Society against | 433.95 (3.40) | 585.45 (4.40) | 650.39 (4.80) | | |
| Sickness and Accident for UNHCR | | | | | |
| WFP-Basic Medical Insurance Plan | 141.64 (1.11) | 285.13 (2.14) | 269.92 (2.66) | | |
| For a GS5/Step V staff member | | | | | |
| FAO-Medical Insurance Coverage Scheme | 33.33 (1.43) | 55.07 (1.82) | 80.76 (2.61) | | |
| ILO-Staff Health Insurance Fund | 82.67 (3.55) | 139.79 (4.62) | 154.10 (4.98) | | |
| United Nations Secretariat-Medical Insurance Plan | 24.45 (1.05) | 40.85 (1.35) | 57.25 (1.85) | | |
| UNDP-Medical Insurance Plan also for UNFPA and UN- | 25.62 (1.10) | 42.36 (1.40) | 61.89 (2.00) | | |
| Women | | | | | |
| UNESCO-Medical Benefit Fund | 73.59 (3.16) | 143.72 (4.75) | 171.43 (5.54) | | |
| UNICEF-Medical Insurance Plan | 25.62 (1.10) | 42.36 (1.40) | 58.79 (1.90) | | |
| UNHCR-Medical Insurance Plan | 24.45 (1.05) | 40.85 (1.35) | 57.25 (1.85) | | |
| WFP-Basic Medical Insurance Plan | 28.18 (1.21) | 46.60 (1.54) | 68.08 (2.20) | | |
| WHO-Staff Health Insurance also for UNAIDS | 59.38 (2.55) | 154.31 (5.10) | 168.65 (5.45) | | |

Duty Station: Nairobi

| Health insurance scheme | Monthly premium amount (USD) | | | | |
|---|------------------------------|----------------------|---------------------|--|--|
| | | f salary apportioned | | | |
| | Staff member only | Staff member + | Staff member + | | |
| | | one eligible family | two eligible family | | |
| | | members | members | | |
| For a P3/Step V staff member | | | | | |
| FAO-Basic Medical Insurance Plan | 176.43 (2.24) | | 432.27 (5.04) | | |
| ICAO-Medical Benefits Plan | 147.12 (1.87) | 294.44 (3.53) | 294.44 (3.43) | | |
| ILO-Staff Health Insurance Fund | 297.30 (3.55) | 385.29 (4.62) | 427.46 (4.98) | | |
| United Nations Secretariat-Worldwide Plan for staff under the | 116.44 (1.48) | 190.98 (2.29) | 309.01 (3.60) | | |
| United Nations Secretariat, UNDP, UN Women, UNFPA and | | | | | |
| UNOPS | | | | | |
| UNESCO-Medical Benefit Fund | 248.61 (3.16) | 396.13 (4.75) | 475.53 (5.54) | | |
| UNIDO-Group Headquarters Medical Insurance | 248.07 (3.15) | 394.43 (4.73) | 541.25 (6.31) | | |
| UNOG- United Nations Staff Mutual Insurance Society against | 267.49 (3.40) | 366.94 (4.40) | 412.01 (4.80) | | |
| Sickness and Accident for UNHCR | | | | | |
| WFP-Basic Medical Insurance Plan | 141.64 (1.80) | 285.13 (3.42) | 359.92 (4.19) | | |
| WHO-Staff Health Insurance also for UNAIDS | 200.62 (2.55) | 425.32 (5.10) | 467.81 (5.45) | | |
| For a GS5/Step V staff member | | | | | |
| FAO-Medical Insurance Coverage Scheme | 19.33 (1.43) | 24.62 (1.82) | 36.30 (2.61) | | |
| ICAO-Medical Benefits Plan | 39.04 (2.89) | 77.65 (5.74) | 77.65 (5.58) | | |
| ILO-Staff Health Insurance Fund | 48.00 (3.55) | 62.51 (4.62) | 69.25 (4.98) | | |
| United Nations Secretariat-Medical Insurance Plan | 14.20 (1.05) | 18.27 (1.35) | 25.73 (1.85) | | |
| UNDP-Medical Insurance Plan also for UNFPA and UN- | 14.87 (1.10) | 18.94 (1.40) | 27.81 (2.00) | | |
| Women | | | | | |
| UNESCO-Medical Benefit Fund | 42.73 (3.16) | 64.27 (4.75) | 77.04 (5.54) | | |
| UNICEF-Medical Insurance Plan | 14.87 (1.10) | 18.94 (1.40) | 26.42 (1.90) | | |
| UNIDO-Group Headquarters Medical Insurance | 25.01 (1.85) | 37.55 (2.78) | 54.45 (3.70) | | |
| UNHCR-Medical Insurance Plan | 14.20 (1.05) | 18.27 (1.35) | 25.73 (1.85) | | |
| UNOPS-Medical Insurance Plan | 14.87 (1.10) | 18.94 (1.40) | 27.81 (2.00) | | |
| WFP-Basic Medical Insurance Plan | 16.36 (1.21) | 20.84 (1.54) | 30.59 (2.20) | | |
| WHO-Staff Health Insurance also for UNAIDS | 34.48 (2.55) | | 75.79 (5.45) | | |

Table 7: Overall coverage and design

12. This table compares an overall coverage and designs of the health insurance plans including their geographical coverage, allowable choices of health care providers, maximum reimbursement amounts per year (in USD), annual deductible amounts, ceiling for out-of-pocket amount reached to trigger the stop-loss measure (if available) and the existence of hardship provisions. See glossary of key terms in the main report for definitions.

| Policy Holder and Scheme | Geographical coverage | Allowable choices of health care providers | Ceiling for reimbursement for the scheme (USD)/person/year | Annual deductible (USD) | Annual maximum out-of- pocket amount to trigger the stop- loss measure (USD) | Hardship provision (reimbursements beyond the plan's ceiling) |
|--|--|---|---|---|--|---|
| FAO-Basic Medical Insurance Plan/After Service Medical Coverage | Worldwide | Free choice | 1,000,000 | None | None | None |
| FAO-Medical Insurance Coverage Scheme/After- Service Medical Insurance* | Worldwide except USA, Canada, Brazil, UK, Switzerland, Russia, China, Hong Kong, Singapore, Taiwan, Japan and Australia, except for residents in these countries or for emergency reasons or during official travels | Free choice | 60,000 | None | 1,700 for active staff 850 for retired staff | Yes, up to 30,000/year above the plan ceiling under very exceptional circumstances |
| IAEA-Full Medical Insurance Plan/After- service Medical Insurance Plan | Worldwide | Free choice | No ceiling | None | 5% of the annual net emolument | n/a |
| ICAO-Medical Benefits Plan (Class 3 and Class 5) | Worldwide, medical costs incurred in the US outside the TPA's network is covered at a lower rate | Free choice | 300,000 for class 3 750,000 for class 5 | 75/person or 150/family for class 3 (only at HQ, none at Regional Offices) 200/person or 400/family for class 5 | 4,000 | None |
| ILO-Staff Health Insurance Fund | Worldwide | Free choice | 150,000 | None | 5% of the annual emolument (the basis of which each insured person's contribution is assessed) | Yes |
| IMO-Group Medical Plan | Worldwide | Free choice | 254,777 | 382/person or 1,115/family | None | None |
| United Nations Office at Geneva- United Nations Staff Mutual Insurance Society against Sickness and Accident | Worldwide | Free choice | No ceiling | None | 3,128/person or 5,140/family | n/a |
| United Nations Office at Vienna/ UNODC- | Worldwide | Free choice | No ceiling | None | 5% of the annual net emolument; thereafter, reimbursements | n/a |

| Policy Holder and Scheme | Geographical coverage | Allowable choices of health care providers | Ceiling for reimbursement for the scheme (USD)/person/year | Annual deductible (USD) | Annual maximum out-of- pocket amount to trigger the stop- loss measure (USD) | Hardship provision (reimbursements beyond the plan's ceiling) |
|--|---|---|---|---|--|--|
| Group Headquarters Medical Insurance | | | | | for catastrophic expenses can be requested. | |
| United Nations Secretariat- Aetna | Worldwide | Free choice** | No ceiling | 0 for in- network providers 250/person or 750/family for out-of- network providers | 1,000/person or 3,000/family for in-network providers or 1,500/person or 4,500/family for out-of-network providers | Yes |
| United Nations Secretariat- Cigna Dental | Worldwide | Free choice** | 2,250 | None for in- network providers; 20-30% for out-of- network providers | None | None |
| United Nations Secretariat- Empire Blue Cross | Worldwide | Free choice in BlueCard Worldwide Program | No ceiling | None for in- network providers 250/person or 750/family for out-of- network providers | Not applicable for in-network providers 1,250/person or 3,750/family for out-of-network providers | Yes |
| United Nations Secretariat-UN Medical Insurance Plan* | Worldwide but reimbursement amounts are based on the reasonable and customary expenses of the staff's duty station | Free choice | 6 times the MIP reference salary ³⁰ | None | 50% of monthly net base salary | Yes, after the out- of-pocket expenses reaching 50% of monthly net base salary for staff or for retired staff, 25% of the monthly net base salary at the date of separation adjusted by UNJSPF global cost-of-living increases |
| United Nations Secretariat-UN Worldwide Plan | Worldwide with limited coverage in the United States | Free choice | 250,000 | None | 200/person or 600/family, once the ceiling is reached, reimbursed at 96% (only for services received outside the United States) | Yes |
| UNDP-Medical Insurance Plan* | Worldwide but reimbursement amounts are based on the reasonable and customary expenses of the staff's duty station or at the designated location of a regional area of care destination for the duty station | Free choice | 6 times the MIP reference salary | None | One month of the net base salary | Yes, after the out- of-pocket expenses reaching one month of the net base salary for staff or for retired staff, 50% of the current net base salary corresponding to the grade and step of the former staff member at |

³⁰ MIP reference salary is the monthly net base salary at the top step of the highest regular General Service level of the duty station scale. For example, the MIP ceiling for eligible staff in Afghanistan is USD 23,437.50, in Ethiopia, USD 18,435.5 and in Uruguay, USD 48,886.83.

| Policy Holder and Scheme | Geographical coverage | Allowable choices of health care providers | Ceiling for reimbursement for the scheme (USD)/person/year | Annual deductible (USD) | Annual maximum out-of- pocket amount to trigger the stop- loss measure (USD) | Hardship provision (reimbursements beyond the plan's ceiling) |
|---|---|---|--|-------------------------------|---|--|
| | | | | | | the time of separation adjusted by UNJNSPF global cost-of-living increases |
| UNESCO- Medical Benefits Fund | Worldwide | Free choice | No ceiling | None | 5% of annual remuneration reached, or for retired participants, 65% of the annual remuneration | n/a |
| UNHCR- Medical Insurance Plan* | Staff member's duty station or the approved location (such as the place of approved medical evacuation or regional area of care) | Free choice | 6 times the MIP reference salary ³¹ in effect on 1 January | None | 50% of monthly net base salary, or for retired participants, 25% of the monthly net base salary at the date of separation | Yes |
| UNICEF- Medical Insurance Plan* | Worldwide but reimbursement amounts are based on the reasonable and customary expenses of the staff's duty station or at the designated location of a regional area of care | Free choice | 6 times the MIP reference salary ³² in effect on 1 January | None | 50% of monthly net base salary, or for retired participants, 25% of the monthly net base salary at the date of separation | Yes |
| UNIDO-Field GS Plan* | Worldwide but reimbursement amounts are based on the reasonable and customary expenses of the staff's duty station | Free choice | 6 times the reference salary | None | None | Yes |
| UNIDO-Group Headquarters Medical Insurance | Worldwide | Free choice | No ceiling | None | 5% of the annual emoluments | n/a |
| UNOPS- Medical Insurance Plan* | Worldwide but reimbursement amounts are based on the reasonable and customary expenses of the staff's duty station | Free choice | 6 times the MIP reference salary in effect on 1 January | None | One month of net base salary | Yes, after the out- of-pocket expenses reaching one month of the monthly net base salary |
| UNWTO- Health and Accident Insurance Plan | Worldwide | Free choice | No overall limit for in-network providers in Spain; 273,822 elsewhere | None | None | None |
| UPU -Health Insurance Fund | Worldwide except USA (unless the plan members reside in the USA) | Free choice | No ceiling | 503 | 447 | n/a |
| WFP-Basic Medical Insurance Plan | Worldwide, but prior approval recommended for care in USA | Free choice | 1,000,000 (plus 200,000 for major expenses) | None | 360 | None |
| WFP-Medical Insurance Coverage Scheme* | Worldwide but limited coverage in USA, Canada, Brazil, UK, Switzerland, Russia, China, Hong Kong, Singapore, Taiwan, Japan and Australia | Free choice | 60,000 | None | 1,200 | Yes, additional USD 30,000 |

³¹MIP reference salary: the monthly net base salary at the top step of the highest regular General Service level of the duty station scale. ³²MIP reference salary: the monthly net base salary at the top step of the highest regular General Service level of the duty station scale.

| Policy Holder and Scheme | Geographical coverage | Allowable choices of health care providers | Ceiling for reimbursement for the scheme (USD)/person/year | Annual deductible (USD) | Annual maximum out-of- pocket amount to trigger the stop- loss measure (USD) | Hardship provision (reimbursements beyond the plan's ceiling) |
|---|--|---|---|--|--|---|
| WHO-Staff Health Insurance | Worldwide but limited coverage for USA (except for its residents) | Free choice | No ceiling | None | 5% of annual remuneration or for retired staff, 5% of the actual full pension benefit | n/a |
| WIPO-Group Medical Insurance Plan | Worldwide, but coverage outside country of residence, subject to the reasonable and customary expenses of Geneva | Free choice | No ceiling | 391 (for insured persons aged 21 and over) | 2,235 for insured persons aged 21 and over and 279 for insured persons under 21 | n/a |

*Schemes designed for locally-recruited staff, retirees and their dependants in the locations outside the headquarters

** Free choice, but more favourable reimbursement rates for in-network providers

Table 8: Benefits: Outpatient care and pharmaceutical products

13. This table compares the level of coverage between the health insurance plans for outpatient care and prescribed pharmaceutical products.

| Policy Holder and | Outpati | ent care | Prescribed pharmaceutical products | | |
|--|---|---|--|---|--|
| Scheme | Rate of reimbursement | Ceiling/ Limitations (USD)/ exclusions | Rate of reimbursement | nt Ceiling/ Limitations/ exclusions | |
| FAO-Basic Medical Insurance Plan/After Service Medical Coverage | 80% | In Italy: 175 for a general practitioner and 252 for a specialist | 80% | Not stated | |
| FAO-Medical Insurance Coverage Scheme/After- Service Medical Insurance* | 80% | Not stated | 80% | Not stated | |
| IAEA-Full Medical Insurance Plan/After-service Medical Insurance Plan | 80% 90% for outpatient surgery and day case - hospital stay of less than 24 hours | Not stated | 80% | Preventive medicines and vitamins subject to ceiling of preventive care, USD 362/calendar year | |
| ICAO-Medical Benefits Plan (Class 3 and Class 5) | 80% | Not stated | 90% generic drug 80% brand name drugs | Not stated | |
| ILO-Staff Health Insurance Fund | 80% | Not stated | 80% | Not stated | |
| IMO-Group Medical Plan | 80% | Not stated | 80% | Not stated | |
| United Nations Office at Geneva- United Nations Staff Mutual Insurance Society against Sickness and Accident | 80% | Not stated | 90% | Max USD 1,676 for homeopathic and phytotherapeutic products | |
| United Nations Office at Vienna/UNODC- Group Headquarters Medical Insurance | 80% 90% for day surgery | Not stated | 80% | Vitamins, essential minerals and other food supplements may be only if they have been proven as being medically necessary for the respective deficiencies. | |
| United Nations Secretariat-Aetna | USD15 (20 for specialists)/visit, then 100% for in-network providers, no deductible; | Not stated | 80% (participants at least pay USD 5 but up to USD 20) for 30-day supply for generic prescription drugs | Not stated | |

| Policy Holder and | Outpati | ent care | Prescribed pharm | | |
|--|---|---|--|--|--|
| Scheme | Rate of reimbursement | Ceiling/ Limitations (USD)/ exclusions | Rate of reimbursement | Ceiling/ Limitations/ exclusions | |
| | 100% for outpatient surgery | | (not covered under out-of- network providers) | | |
| United Nations Secretariat-Cigna Dental | 100% from participating providers (varies for non- participating providers) | Not stated | n/a | Not stated | |
| United Nations Secretariat-Empire Blue Cross | USD15 (20 for specialists), then 100% for in-network providers | Not stated | 75-80% depending on types of drugs (participants pay at least USD 5 but up to USD 20-30/prescription) for in-network providers | Not stated | |
| United Nations Secretariat-UN Medical Insurance Plan* | 80% | Not stated | 80% | Excluding Multivitamins: not covered – Specific vitamins/minerals: not covered, unless when the vitamin/mineral in question is taken to cure an existing deficit. | |
| United Nations Secretariat-UN Worldwide Plan | 80% | Not stated | 80% | Over-the-counter drugs are only covered in case they are an essential part of a treatment | |
| UNDP-Medical Insurance Plan* | 80% | Medical services rendered by a family member who is a physician will not be considered for reimbursement, only the materials used or medications prescribed | 80% | Excluding food and dietary products (other than those normally provided during hospitalization), cosmetics, toilet articles | |
| UNESCO-Medical Benefits Fund | 75% | Limits applied for Metropolitan France | Not stated | 75% | |
| UNHCR-Medical Insurance Plan* | 80% | Not stated | 80% | Excluding food and dietary products (other than those normally provided during hospitalization), cosmetics and toilet articles. | |
| UNICEF-Medical Insurance Plan* | 80% | Medical services rendered by a family member who is physician | 80% | Excluding food and dietary products (other than those normally provided during hospitalization), cosmetics, toilet articles | |
| UNIDO-Field GS Plan* | 80% 100% for Second Surgical Opinion | Medical services rendered by a family member who is a physician | 80% | Not stated | |
| UNIDO-Group | 80% | Not stated | 80% | Vitamins, | |
| Headquarters Medical Insurance | 90% for day surgery | | | essential minerals and other food supplements may be only if they have been proven as being medically necessary for the respective deficiencies. | |
| UNOPS-Medical Insurance Plan* | 80% | Medical services rendered by a family member who is physician | 80% | Excluding food and dietary products (other than those normally provided during hospitalization), cosmetics, toilet articles; immunizations for personal travel not covered | |
| UNWTO-Health and Accident Insurance Plan | 100% for in-network providers in Spain 90% elsewhere | Not stated | 90% | Not stated | |
| UPU-Health Insurance Fund | 90% after deductible | Not stated | 90% including food and nutritional supplements, vitamins and minerals and homeopathy | Excluding over-the- counter drugs, phytotherapy, herbal products, products aimed at quitting smoking | |
| WFP-Basic Medical Insurance Plan | 80% | Not stated | 80% | Excluding products aimed at quitting smoking, phytotherapy, herbal products, products not | |

| Policy Holder and | Outpat | ient care | Prescribed pharmaceutical products | | |
|--|--|---------------------------------------|--|---|--|
| Scheme | Rate of reimbursement | Ceiling/ | Rate of reimbursement | Ceiling/ | |
| | | Limitations | | Limitations/ exclusions | |
| | | (USD)/ exclusions | | | |
| WFP-Medical Insurance Coverage Scheme* | | | | containing pharmaceutically active ingredients, multivitamins (not exhaustive) | |
| WHO-Staff Health Insurance | 80% | Treatments provided by family members | 80% | Not stated | |
| WIPO-Group Medical Insurance Plan | 90% after the overall USD 391 deductible | Not stated | 90% after the overall USD 391 deductible | Not stated | |

*schemes designed for locally-recruited staff, retirees and their dependants in the locations outside the headquarters

Table 9: Benefits: Hospitalization and general physical therapy

14. This table compares the level of coverage for hospitalization (room and board) and for physical therapy (when not part of post-operative physiotherapy, a traumatic accident/illness, a congenial condition or a very serious degenerative/life-threatening illness).

| Policy Holder and | Hospitalization | General physical therapy |
|---|---|---|
| Scheme | (room & board, hospital expenses) | |
| | | Rate of reimbursement |
| | Rate of reimbursement | |
| FAO-Basic Medical | 100% up to different ceilings according to locations; | 80%, up to USD 600/year for physiotherapy, |
| Insurance Plan/After | thereafter 80% | occupational therapy, osteopathy |
| Service Medical Coverage FAO-Medical Insurance | 100% up to USD 250/day, then 80% up to USD | 80%, up to USD 600/year for physiotherapy |
| Coverage Scheme/After- | 700/day, except in | 80%, up to USD 600/year for physiotherapy |
| Service Medical | Europe, USA, Canada, Italy where higher | |
| Insurance* | reimbursement rates are covered | |
| IAEA-Full Medical | 100% in general fee class (such as allgemeine | 80% for traditional and alternative physiotherapy, shock |
| Insurance Plan/After- | Gebuhrenklasse in Austria) | wave therapy |
| service Medical Insurance | 90% in a semi-private or in the ICU | wave alongy |
| Plan | 80% in a private room | |
| ICAO-Medical Benefits | 100% for a semi-private room without deductible (80% | 80% after deductible for physiotherapy, up to 60 |
| Plan | for out-of-network providers in the US) | visits/year |
| | | 80% up to USD 1,000 for chiropractic treatment |
| | | 80% up to USD 220 for osteopathy and massotherapy |
| ILO-Staff Health | 100% in a common ward; otherwise, 80% up to 30 | 80% up to USD 220 for osteoparty and massonerapy 80% up to USD 100/session, maximum 40 |
| Insurance Fund | days/year, up to USD 400/day in Canada, United States | sessions/year for physiotherapy |
| insurance i und | and Switzerland; otherwise, up to USD320/day | sessions/year for physiotherapy |
| | and by internatia, outer moe, up to coppered aug | 80% up to USD 960/year for chiropractic treatment, |
| | | massotheraphy and osteopathy |
| | | |
| IMO-Group Medical Plan | 100% in a semi-private room, up to different ceilings | 80% for physiotherapy and chiropractic treatment |
| INO-Group Medical Plan | according to locations | 80% for physiotherapy and enhopractic treatment |
| United Nations Office at | 100% in a public ward (minimum 6 beds), 90% in a | 80% up to USD 78/session for |
| Geneva- United Nations | semi-private ward, up to 30 days/hospitalization; | physiotherapy, kinesitherapy, chiropractic, osteopathy, |
| Staff Mutual Insurance | thereafter, a prior authorization | etiopathy, occupational therapy (ergotherapy), |
| Society against Sickness | | diathermy, ultrasounds, infrared, hydrotherapy, |
| and Accident | | inhalations, fangotherapy. |
| United Nations Office at | 100% in a general ward; 90% in a second-class ward; | 80% |
| Vienna/UNODC- Group | 70% for a first-class (single room) ward | |
| Headquarters Medical | | |
| Insurance United Nations | 100% in a semi private word | 100% for in-network providers, 80% after deductible |
| Secretariat-Aetna | 100% in a semi-private ward | for out-of-network providers, 80% after deductible |
| Secretariat-Actia | | occupational therapies |
| United Nations | 100% in a semi-private ward for in-network providers; | 100% with USD15-20 co-payment for chiropractic |
| Secretariat-Empire Blue | otherwise, 80% after deductible | treatment for in-network providers; otherwise, 80% |
| Cross | | after deductible |
| | | |
| | | 100% with USD 15-20 co-payment for in-network |
| | | providers; otherwise, 80% after deductible, both up to |
| | | 60 visits for outpatient care and 60 days for inpatient |
| | | care/year |
| United Nations | 100% in a semi-private/public room; otherwise, 70% | 80% for physiotherapy, up to 60 sessions/year; |
| Secretariat-UN Medical | | thereafter, prior authorization; osteopathic treatment, |
| Insurance Plan* | | chiropractic treatment |

| Policy Holder and | Hospitalization | General physical therapy | |
|--|--|---|--|
| Scheme | (room & board, hospital expenses) | Rate of reimbursement | |
| | Rate of reimbursement | Kate of reimbursement | |
| United Nations | 100% in a semi-private room up to different ceilings | 80% up to 60 sessions/year for physiotherapy | |
| Secretariat-UN | according to locations | | |
| Worldwide Plan | | | |
| UNDP-Medical Insurance Plan* | 100% in a semi-private/public room; otherwise, 70% | 80% up to 60 sessions/year for physical therapy. If the duration of the treatment exceeds three months, the attending physician must reassess the treatment and issue a new prescription. | |
| UNESCO-Medical | 90% of the Groupe homogène de séjours (GHS) in | 70% up to USD 15/session and up to 50 sessions/year | |
| Benefits Fund | France; otherwise, up to USD 55/day; outside of France, up to USD 600/day including private room | for kinesitherapy, physiotherapy, osteopathy | |
| UNHCR-Medical | 100% semi-private room | 80%, up to 6 months; otherwise, a new prescription | |
| Insurance Plan* | | required | |
| UNICEF-Medical Insurance Plan* | 100% in a semi-private/public room; otherwise, 70% | 80%, up to 60 sessions/year; otherwise, prior authorization for physiotherapy; 80% osteopathic and chiropractic treatment | |
| UNIDO-Field GS Plan* | 100% in a semi-private room; otherwise 70% | Not clear | |
| UNIDO-Group Headquarters Medical Insurance | 100% in a semi-private room; otherwise 70% | Not clear | |
| UNOPS-Medical Insurance Plan* | 100% in a semi-private room; otherwise 70% | Not clear | |
| UNWTO-Health and | 100% for any types of room for in-network providers in | 100% for in-network providers in Spain; otherwise 90% | |
| Accident Insurance Plan | Spain; otherwise 90% up to the price of a two-person bedroom | for physiotherapy and rehabilitation, after 25 sessions, prior authorization required | |
| UPU-Health Insurance Fund | 100% for semi-private room; otherwise, 90% | 90% for physiotherapy; and 90% up to USD 6,704/year for osteopathy (along with a list of alternative medicine); and 90% for chiropractic treatment | |
| WFP-Basic Medical Insurance Plan | 80% up to different ceilings according to locations | 80% up to USD 900/year for physiotherapy and chiropractic therapy | |
| WFP-Medical Insurance Coverage Scheme* | 80% up to different ceilings according to locations | 80% up to USD 600/year for physiotherapy and chiropractic therapy | |
| WHO-Staff Health Insurance | 100% in a public ward; otherwise, 80% | 80% for physiotherapy, up to 24 sessions/year + unused balance from previous two years | |
| | | 80% for osteopath/chiropractor, up o 24 sessions/year | |
| | | 80% for occupational therapist, up to 24 sessions/year | |
| WIPO-Group Medical Insurance Plan | After the overall annual deductible of USD 391, 100% in a public or semi-private ward. For private room, 90% up to USD 855/day, except in France, 100% | After the overall annual deductible of USD 391, 90% after deductible for physiotherapy, kinesitherapy, shiatsu | |
| | | 75% for osteopathy, mesotherapy, reflexology up to USD 3,352 | |

*schemes designed for locally-recruited staff, retirees and their dependants in the locations outside the headquarters

Table 10: Benefits: Preventive care (for adults)

15. This table compares the level of coverage between the United Nations health insurance schemes in preventive care for adults (those aged 18 and over), which include routine medical check-ups (e.g., physical exams, blood tests) and routine screenings for the most common cancer screening tests: 1) mammography for breast cancer; 2) Papanicolaou test (pap-smear) for cervical cancer; 3) prostate examination and checking of prostate-specific antigen (PSA) for prostate cancer; and 4) colonoscopy for colon cancer.

| Policy Holder and Scheme | Reimbursement Rate for routine medical check-up | Mammography | Papanicolaou test (pap-smear) | Prostate Examination/ PSA | Colonoscopy |
|---|--|--|--|--|--|
| FAO-Basic Medical Insurance Plan/After Service Medical Coverage | 100% up to USD 300/two years for insured persons aged 18 and above | 100% at selected providers for asymptomatic persons aged 45 and up; otherwise, 80% | 100% at selected providers; otherwise, 80% | 100% at selected providers; otherwise, 80% | 100% at selected providers for participants age 50 and above, once every 10 years; otherwise, 80% |
| FAO-Medical Insurance Coverage Scheme/After- Service | 80% for one routine physical examination per calendar year subject to reasonable and customary costs in country of treatment for | 80% | 80% | 80% | Not specifically mentioned |

| Policy Holder and Scheme | Reimbursement Rate for routine medical check-up | Mammography | Papanicolaou test (pap-smear) | Prostate Examination/ PSA | Colonoscopy |
|---|--|---|--|--|--|
| Medical Insurance* | insured persons aged 19 and above | | | | |
| IAEA-Full Medical Insurance Plan/After- service Medical Insurance | 80% up to USD 363 for men under 40 and women under 35/year USD 733 for men over 40 and women over 35/year | 80% without ceiling | 80% without ceiling | 80% | Not specifically mentioned |
| Plan ICAO- Medical Benefits Plan | 80% for in-network providers; otherwise 60% up to USD50/year after the deductible | 80% after the deductible (In the US, 60% for out-of- network providers) | 80% after the deductible (In the US, 60% for out-of- network providers) | 80% after the deductible (In the US, 60% for out-of- network providers) | Not specifically mentioned |
| ILO-Staff Health Insurance Fund | 80% up to USD 3,000/year without prior approval | 100% every two years from age 40 | 100% every two years | 100% every year from age 50 | 100% every five years from age 50 |
| IMO-Group Medical Plan | Not covered for staff members; 100% for dependants aged 40 years and over, up to USD 580/ two years. For retirees and spouses, 100% up to a maximum of USD 580/ two years (IMO directly offers annual medical check-up for staff over 50 and biennially check-up for staff over 40) | 80% | 80% | 80% | Not specifically mentioned |
| United Nations Office at Geneva- United Nations Staff Mutual Insurance Society against Sickness and Accident | 80% | 100% up to USD 223 and any amount thereafter at 80% | 80% | 80% (100% for PSA tests made by medical services of UNOG and UNHCR) | 80% |
| Accident United Nations Office at Vienna/ UNODC- Group Headquarters Medical Insurance | 80% up to USD 615 for women over 35 and men over 40; otherwise, USD 186 | Not specifically mentioned | Not specifically mentioned | Not specifically mentioned | Not specifically mentioned |
| United Nations Secretariat- Aetna | 100% with USD 15 co- payment for in-network providers; otherwise, 80% after the deductible. One exam/year | 100% for in-network providers; otherwise, 80% after the deductible | 100% for in-network providers; otherwise, 80% after the deductible | 100% for in-network providers; otherwise, 80% after the deductible | 100% for any providers |
| United Nations Secretariat- Empire Blue Cross | USD 15 (non specialist) or USD 20 (specialist)/visit for in-network providers; otherwise, not covered | 100% for in-network providers; otherwise, 80% after deductible (age 35-39, one baseline; over age 40, once/year) | 100% for in-network providers; otherwise, 80% after deductible | For over age 50, 100% for in-network providers; otherwise, 80% after deductible | Not covered (only sigmoidoscopy covered) |
| United Nations Secretariat- UN Medical Insurance Plan* | 80%, once/year for adults over age 20 | 80% | 80% | 80% for over age 50 | 80% |
| United Nations Secretariat- UN | 100% up to USD 1,050 | 100% within ceiling | 100% within ceiling | 100% within ceiling | Not specifically mentioned |

| Policy Holder and Scheme | Reimbursement Rate for routine medical check-up | Mammography | Papanicolaou test (pap-smear) | Prostate Examination/ PSA | Colonoscopy |
|---|---|--|--|--|---|
| Worldwide Plan | | | | | |
| UNDP- Medical Insurance Plan* | 80%, once/year for adults age 20 and over | 80% | 80% | 80% for over age 50`` | 80% for women between 50-75 and men between 45-75 |
| UNESCO- Medical Benefits Fund | Not specifically mentioned | Not specifically mentioned | Not specifically mentioned | Not specifically mentioned | Not specifically mentioned |
| UNHCR- Medical Insurance Plan* | 80% for adults age 20 and over | 80% | 80% | 80% | 100% if hospitalization 80% for out-patient |
| UNICEF- Medical Insurance Plan* | 80% for adults age 20 and over | 80% | 80% | 80% | 100% if hospitalization 80% for out-patient |
| UNIDO-Field GS Plan* | 80%, every 2 years for adults age 19-64; every year for adults age 65 and over | 80% | 80% | 80% | Not specifically mentioned |
| UNIDO- Group Headquarters Medical Insurance | 80% up to USD 615 for women over 35 and men over 40; otherwise, USD 186 | Not specifically mentioned | Not specifically mentioned | Not specifically mentioned | Not specifically mentioned |
| UNOPS- Medical Insurance Plan* | 80%, every 2 years for adults age under 65; every year for adults age 65 and over | 80% | 80% | 80% | Not specifically mentioned |
| UNWTO- Health and Accident Insurance Plan | 100% for in-network providers in Spain; otherwise, 90% | 100% for in-network providers in Spain; otherwise, 90% | 100% for in-network providers in Spain; otherwise, 90% | 100% for in-network providers in Spain; otherwise, 90% | Not specifically mentioned |
| UPU-Health Insurance Fund | 100% up to USD 558 | 90% | 90% | 90% | Not specifically mentioned |
| WFP-Basic Medical Insurance Plan | Not covered | 100% for over age 45; 80% for under age 45 | 100% for age 21-65; otherwise, 80% | 80% | 100%, once/10 years; otherwise ,80% |
| WFP-Medical Insurance Coverage Scheme* | 80% for adults over age 19 | 100% for over age 45; 80% for under age 45 | 100% for age 21-65; otherwise, 80% | 80% | 100%, once/10 years; otherwise ,80% |
| WHO-Staff Health Insurance | Not covered for staff members; for other plan members age 55 and over, up to regional ceiling every two years | USD 300 every 2 years from age 40 | USD 150 every 2 years | USD 50 per year from age 50 | USD 1,200, once/10 years |
| WIPO-Group Medical Insurance Plan | Not covered | 90% after the annual deductible | 90% after the annual deductible | 90% after the annual deductible | 90% after the annual deductible |

Table 11: Benefits: Well childcare (routine examinations for children)

16. This table compares the level of coverage between the health insurance plans for well childcare, which includes paediatric preventive services appropriate to the age of a child, normally from birth to 17 years of age.

| Policy Holder and Scheme | Coverage for Child, adolescent and young person's health |
|---|---|
| FAO-Basic Medical Insurance Plan/After Service Medical | 80% for primary and preventive routine care services up to 1 routine in-hospital examination at birth; 6 routine visits for age 0-1; 4 routine visits for age 1-2; 4 routine visits for age 3-6 and 6 routine visits for age 7-19 |
| Coverage | 80% vaccinations, when advised by WHO or the local health authorities and/or prescribed by a physician |

| Policy Holder and Scheme | Coverage for Child, adolescent and young person's health |
|---|---|
| FAO-Medical Insurance Coverage Scheme/After- Service Medical Insurance* | 100% up to 1 routine in-hospital examination at birth; 6 routine visits for age 0-1; 3 routine visits for age 2-3; 4 routine visits for age 3-6; 6 routine visits for age 7-19 |
| | 100% for recommended immunizations: DPT (diphteria, pertussis and tetanus), polio, MMR (measles, mumps and rubella), varicella (chicken pox) influenza, hepatitis A or B or A+B, hemophilus, tetanus, diphtheria, pneumococcal, meningococcal, tetramune and SARS-CoV2, as well as |
| | additional immunizations as recommended both by the local health authorities of the country in which the Participant resides or WHO |
| IAEA-Full Medical Insurance Plan/After-service Medical Insurance Plan | 80% up to USD 363/year for well childcare including immunization for young children |
| ICAO-Medical Benefits Plan | 80% up to USD 50/year after deductible for well childcare 80% up to USD 50/year after deductible for immunization for babies/young children |
| ILO-Staff Health Insurance Fund | 100% for selected immunizations |
| IMO-Group Medical Plan | Not covered for well childcare and immunizations |
| United Nations Office at Geneva- United Nations Staff Mutual Insurance Society against Sickness and Accident | Not specifically mentioned, but covered |
| United Nations Office at Vienna/UNODC- Group Headquarters Medical Insurance | 80% up to USD 186/year as part of preventive care 80% for vaccinations and inoculations |
| United Nations Secretariat- Aetna | 100% for well-child exams and immunizations for in-network providers; otherwise, 80%/visit after deductible |
| | 100% for well-child exams/routine physical exams, up to: |
| | 7 exams from age 0-1 year; 3 exams/year for age 1-3; 1 exam/year from age 2-22 |
| United Nations Secretariat- Cigna Dental | Not applicable |
| United Nations Secretariat- Empire Blue Cross | 100% for well childcare up to 2 in-hospital exams at birth following vaginal delivery or up to 4 in-hospital exams at birth following c-section delivery; up to 7 visits for age 0-1; up to 6 visits for age 1-4; up to 7 visits for age 5-11; up to 6 visits for age 12-17; up to 2 visits for age 18-19 |
| | 100% for immunizations with in-network providers; otherwise, 80% after deductible |
| United Nations Secretariat- UN Medical Insurance Plan* | 100% for well childcare up for children until 19 years old, up to 1 routine in-hospital exam at birth; up to 6 routine visits/year for age 0-1; up to 2 routine visits/year for age 1-2; and up to 1 routine visit/year for age 3-19 |
| United Nations Secretariat- | 100% immunization for children as determined by the local health authorities and/or WHO 100% for well childcare for children up to age 19 in addition to the routine physical exams, up to 6 visits/year |
| UN Worldwide Plan | for age 0-1; up to 2 visits/year for age 1-2; up to 1 visit/year for age 2-7; up to 1 visit/2 years for age 7-19 |
| UNDP-Medical Insurance | 100% vaccinations for children up to age 19 100% for well childcare up for children until 19 years old, up to 1 routine in-hospital examination at birth; up |
| Plan* | to 6 routine visits/year for age 0-1; up to 2 routine visits/year for age 1-2; and up to 1 routine visits/year for age 3-19 |
| UNESCO-Medical Benefits | 100% immunizations as recommended by both the local health authorities and WHO |
| Fund | Not specifically mentioned |
| UNHCR-Medical Insurance Plan* | 100% for well childcare; up to every 2 months for age 0-1; up to every 6 months for age 2-3; and up to every year for age 4-19 |
| | 100% for immunization recommended by the local health authorities and/or WHO |
| UNICEF-Medical Insurance Plan* | 100% for well childcare, up to 1 routine in-hospital exam at birth; up to 6 visits/year for age 0-1; up to 2 routine visits/year for age 1-2; up to 1 routine visit/year for age 3-19 |
| | 100% for immunization recommended by the local health authorities and/or WHO |
| UNIDO-Field GS Plan* | 100% for well childcare; up to 1 routine in-hospital exam at birth; up to 6 routine visits for age 0-1; up to 3 routine visits 1-2; up to 4 routine visits for age 3-6; up to 6 routine visits for age 7-19 |
| | 100% for immunization recommended by the local health authorities and/or WHO |
| UNIDO-Group Headquarters Medical Insurance | 80% up to USD 186/year as part of preventive care 80% for vaccinations and inoculations |
| | 100% for well childcare; up to 1 routine in-hospital exam at birth; up to 6 routine visits for age 0-1; up to 3 |
| UNOPS-Medical Insurance Plan* | routine visits 1-2; up to 4 routine visits for age 3-6; up to 6 routine visits for age 7-19 |
| | 100% for immunization recommended by the local health authorities and/or WHO Well childcare, not specifically mentioned |

| Policy Holder and Scheme | Coverage for Child, adolescent and young person's health |
|---|---|
| UPU-Health Insurance Fund | 100% for well childcare including immunizations up to age 18 |
| WFP-Basic Medical Insurance Plan | 100% for well childcare; up to 1 routine in-hospital exam at birth; up to 6 routine visits for age 0-1; up to 4 routine visits 1-2; up to 4 routine visits for age 3-6; up to 6 routine visits for age 7-19 |
| | 100% for preventive vaccinations for children, as advised by WHO or the local health authorities, and/or prescribed by a physician |
| WFP-Medical Insurance Coverage Scheme* | 100% for well childcare; up to 1 routine in-hospital exam at birth; up to 6 routine visits for age 0-1; up to 4 routine visits 1-2; up to 4 routine visits for age 3-6; up to 6 routine visits for age 7-19 |
| | 100% for preventive vaccinations for children |
| WHO-Staff Health Insurance | Well childcare not specifically mentioned |
| | 100% for selected vaccinations |
| WIPO-Group Medical Insurance Plan | 90% with no deductible |

Table 12: Benefits: Reproductive health, family planning and infertility treatment

17. This table compares the level of coverage of the reviewed health insurance plans related to maternity-related services, family planning and contraceptive devices and services and medically-necessary infertility treatments.

| Policy Holder and Scheme | Maternity-related expenses | Family planning and contraceptive devices and services | Infertility treatment (medically necessary, with prior approval) |
|---|---|--|--|
| FAO-Basic Medical Insurance Plan/After Service Medical | 80% obstetrical services | 80% for abortion, sterilisation, vasectomy, tubal ligation Excluding reversal of sterilization, vaso-vasectomy, contraceptives | 80% for hormonal stimulation, intra- uterine insemination (IUI), in-vitro fertilization (IVF), sperm retrieving procedures, up to 3 attempts/successful pregnancy, for women below 46. |
| Coverage FAO-Medical | 80% obstetrical services | Not covered | Not covered |
| Insurance Coverage Scheme/After- Service Medical Insurance* | | | |
| IAEA-Full Medical Insurance Plan/After-service Medical Insurance Plan | 80% obstetrical services including pre- and postnatal exercises if prescribed by a doctor and given by a person with a paramedical degree, private midwife, for Cryopreservation of stem cells/umbilical cord in case of medical indication 90% amniocentesis Excluding elective C-sections | 80% for birth control devices, contraceptive medicines up to the ceiling of preventive care (USD 363/year), once/lifetime for sterilization and abortion | 80% for outpatient care and 90% for day cases, maximum three attempts/successful pregnancy, for women below 45, including IVF, micro-epididymal sperm aspiration (MESA), percutaneous epididymal sperm aspiration (PESA), testicular sperm extraction (TESE), hormonal treatments to support a natural conception. Excluding costs for donor eggs, donor |
| ICAO-Medical | Not specifically mentioned, as part of | 90% generic drugs/80% brand name | sperm, donor embryos. 3 attempts per pregnancy for fertility |
| Benefits Plan | the inpatient and outpatient care | drugs after deductible, if prescribed Excluding abortion, sterilization, vasectomy, tubal ligation, reversal of sterilization, vaso-vasectomy | treatment, maximum 3 attempts/successful pregnancy including artificial insemination, advanced reproductive technology (ART), IUI, MESA, PESA, TESA, TESE, IVF, tubal embryo transfer (TET), pronuclear stage tubal embryo transfer (PROUST), intracytoplasmic sperm injection (ICSI) and hormonal stimulation |
| ILO-Staff Health Insurance Fund | Not specifically mentioned, as part of the inpatient and outpatient care | 80% for contraceptive pills and other contraceptive devices | 80% up to USD 30,000/lifetime for medically assisted reproduction including ovarian stimulation, AI, IVF |
| IMO-Group Medical Plan | 80% obstetrical services | Coverage as per hospitalization for abortion, sterilization, vasectomy, tubal ligation Excluding reversal of sterilization, | 3 attempts per lifetime for AI and IUI, up to 3 attempts/lifetime Excluding IVF, ICSI |
| United Nations Office at Geneva- United Nations Staff Mutual Insurance Society against Sickness and Accident | 80% obstetrical services (90% surgical operation/caesarean) | Not specifically mentioned | 80% up to USD 22,346/lifetime for all care related to infertility treatment |
| United Nations Office at Vienna/UNODC- Group Headquarters Medical Insurance | 80% obstetrical services | 80% up to USD 80/year for birth control devices and medicine 80% for induced abortion, salpingectomy, vasectomy or electrocoagulation of fallopian tubes by laparoscopy up to once/lifetime 80% up to three applications of conceptive methods | Not covered |
| United Nations Secretariat- Aetna | 100% obstetrical services for in- network providers; otherwise, 80% after deductible (except for inpatient services, also 100%), up to 48 hours of | Not specifically mentioned | For basic infertility, covered based on type and location of service |

| Policy Holder and Scheme | Maternity-related expenses | Family planning and contraceptive devices and services | Infertility treatment (medically necessary, with prior approval) |
|--|---|--|---|
| | inpatient care after a vaginal delivery or up to 96 inpatient care after a caesarean delivery | | For comprehensive infertility services, 100%/visit for in-network providers; otherwise, 80%/visit after deductible, both up to 6 artificial insemination cycles/lifetime for ART (up to USD 25,000) |
| United Nations Secretariat- Empire Blue Cross | 100% obstetrical services for in- network providers; otherwise, 80% after deductible (but not covering obstetrical care in birthing centre) | 100% women's sterilization procedures and counselling for in- network providers; otherwise, 80% after deductible 100% for generic and select oral contraceptives and contraceptive devices for in-network providers; | Not covered |
| United Nations Secretariat-UN Medical Insurance Plan* | 80% outpatient care 100% inpatient care | otherwise, not covered 80% sterilization Excluding reversal of sterilization | 80% up to USD 15,000 (excluding from hardship provision and stop loss), up to 3 attempts/lifetime, for women younger than 45, including hormonal treatment to stimulate fertility, IVF, ICSI, AI, MESA, PESA, TESE, TESA |
| United Nations Secretariat-UN Worldwide Plan | 80% outpatient care 100% inpatient care | 80% for abortion, sterilization, vasectomy, tubal ligation, prescribed contraceptives | Excluding cryoconservation 80%, up to 3 attempts/lifetime, for women younger than 45 including AI, IUI, MESA, PESA, TESA, TESE, IVF |
| UNDP-Medical Insurance Plan* | 80% obstetrical services 80% outpatient care 100% inpatient care | Excluding reversal of sterilization 80% for contraceptive devices and medication, sterilization Excluding condoms, reversal of | 80%, up to 3 attempts/lifetime, for women younger than 45 including AI, IUI, MESA, PESA, TESA, TESE, IVF |
| UNESCO- Medical Benefits Fund | 90% obstetrical hospitalization, 75% outpatient services | sterilization Not covered | 90% up to USD 767/year for assisted fertilization procedures for women age 43 and under |
| UNHCR-Medical Insurance Plan* | 80% obstetrical services | 80% for contraceptive devices and medication, surgical sterilization Excluding condoms, reversal of sterilization | Not covered |
| UNICEF- Medical Insurance Plan* | 80% outpatient care, 100% inpatient care | 80% for contraceptive devices and medication, sterilization Excluding condoms, reversal of sterilization | 80%, up to a lifetime ceiling of USD 15,000/family and up to 3 attempts/lifetime, for women younger than 45 including AI, IUI, MESA, PESA, TESA, TESE, IVF |
| UNIDO-Field GS Plan* | 80% obstetrical services | Not covered | Not covered |
| UNIDO-Group Headquarters Medical Insurance | 80% obstetrical services | 80% up to USD 80/year for birth control devices and medicine 80% for induced abortion, salpingectomy, vasectomy or electrocoagulation of fallopian tubes by laparoscopy up to once/lifetime | Not covered |
| UNOPS-Medical Insurance Plan* | 80% obstetrical services | Not covered | Not covered |
| UNWTO-Health and Accident Insurance Plan | 100% for in-network providers in Spain; otherwise 90% | Not covered | Not covered |
| UPU-Health Insurance Fund | 100% for the first USD 1,643 for pre- and post-natal check-ups; subsequently 100% after deductible (USD 493) 100% up to USD 274 for prescribed pre- and post-natal exercises 100% for outpatient delivery; 90% for home delivery; | 90% prescribed contraceptive devices and medication 100% for abortion, surgical sterilization Excluding condoms, reversal of sterilization | Covered accordingly to hospitalization or outpatient surgery for fertility treatment, up to 3 attempts/successful pregnancy (at least 26 weeks), for women age 40 or younger |
| WFP-Basic Medical Insurance Plan | home delivery 80% obstetrical services | 80% for abortion, surgical sterilization, contraceptives | 80% for hormonal stimulation, IUI, IVF, etc. up to 3 attempts/successful pregnancy, for women age 46 and younger |

| Policy Holder and Scheme | Maternity-related expenses | Family planning and contraceptive devices and services | Infertility treatment (medically necessary, with prior approval) |
|---|--|--|---|
| | | Excluding condoms, reversal of sterilization | |
| WFP-Medical Insurance Coverage Scheme* | 80% obstetrical services | 80% for abortion, surgical sterilization, contraceptives Excluding condoms, reversal of sterilization | 80% for AI, IUI, MESA, PESA, TESA, TESE, IVF etc. up to 3 attempts/successful pregnancy, for women age 45 and younger |
| WHO-Staff Health Insurance | 80% obstetrical services | 80% for sterilization, contraceptives | 80% up to USD 30,000/lifetime |
| WIPO-Group Medical Insurance Plan | According to outpatient (90% after deductible) and inpatient (100%) coverage 100% up to USD 279 for pre- and post-natal exercise | 90% for prescribed oral contraceptives and loops/coils, abortion, sterilization and vasectomy | According to outpatient (90% after deductible) and inpatient (100%) coverage, up to 3 attempts/successful pregnancy (but no limits for artificial insemination), for women age 40 and under, including IVF, IUI, AI and freezing and preserving unused embryos |

Table 13: Benefits: Psychiatric therapy and psychotherapy

| Policy Holder and Scheme | Type of providers covered | Coverage | Rate of reimbursement | Exclusions |
|--|---|---|--|--|
| FAO-Basic Medical Insurance Plan/After Service Medical Coverage | Psychiatrists, licensed psychologists, licensed psychoanalysts, licensed psychiatric social workers or neurologists. | (a) psychiatric therapy and psychotherapy when prescribed by a physician for participants with an irreversible mental condition (b) in-patient treatment for detoxification and rehabilitation Telehealth covered. | (a) 80% for a visit to a psychiatrist (= doctor); otherwise, 50% up to USD 800 for the first half of the year and another 50% up to USD 800 for the second half of the year (b) For admissions in a specialized facility for alcohol and drug above, up to 30 days inpatient treatment/year | Not specifically mentioned |
| FAO-Medical Insurance Coverage Scheme/After- Service Medical Insurance* | Psychiatrists, licensed psychoanalysts, licensed psychologist, licensed psychiatric social workers | (a) Reimbursable only when the treatment is prescribed by a physician on medical grounds and is provided by a duly recognized and licenced mental health professional. (b) treatment for substance (alcohol and/or drug) abuse including in inpatient treatment Telehealth covered. | (a) 80% up to USD 800/year (no limit for insured persons with an irreversible mental condition) for psychotherapy prescribed by a physician (b) For admissions in a specialized facility for alcohol and drug above, up to 30 days inpatient treatment/year. For outpatient counselling, 80% up to USD 1,667 and up to 50 visits/year | Not specifically mentioned |
| IAEA-Full Medical Insurance Plan/After-service Medical Insurance Plan | Psychiatrists, psychotherapists, psychologists | Outpatient mental health care | 80% for staff members (no ceiling) 80% up to USD 6,593/two years for dependants | Relationship therapy/family counselling Psychoanalysis |
| ICAO-Medical Benefits Plan | Psychiatrists, licensed psychologists | (a) Psychological treatment given by a psychiatrist(b) licensed psychologist | (a) 80% in hospital; 80% out of hospital after the deductible(b) 80% up to USD 220 after the deductible | Admission related to alcohol and drug abuse, relationship therapy |
| ILO-Staff Health Insurance Fund | Psychiatrists, psychoanalysts, psychotherapists | Consultations with a psychiatrist, and sessions of psychoanalysis or psychotherapy given or prescribed by a physician. | 80% up to 40 sessions or USD 3,200/year, whichever comes first Additional 20 sessions or additional USD 1,600 of reimbursement benefits may be provided subject to approval by the Medical Advisor | Not specifically mentioned |
| IMO-Group Medical Plan | Psychiatrists, licensed psychologists, licensed psychoanalysts, licensed psychiatric social workers | (a) psychiatric admission;psychological treatment(b) out-patient treatment for alcohol and drug abuse | (a) 80% up to USD 828 (b) 50% up to USD 828 and a maximum of 50 sessions/year (of which a maximum of 20 sessions for advice to family) | Relationship therapy |

18. This table compares the level of coverage related to mental health.

| Policy Holder and Scheme | Type of providers covered | Coverage | Rate of reimbursement | Exclusions |
|---|--|--|--|----------------------------------|
| United Nations Office at Geneva- United Nations Staff Mutual Insurance Society against Sickness and Accident | Psychiatrists, specialists | (a) psychiatric or medico-psychological examination (b) psychotherapy (c) detoxification treatments for alcohol/drugs | (a) 80%, once per year, 6 psychiatric sessions/year, 80% up to USD 300/session (b) <u>inpatient treatment</u>: 80% of up to USD 123/session for treatment by a specialist who is not part of the hospital; <u>outpatient treatments</u>: 80% up to 6 visits/year for consultations by a psychiatrist; otherwise, 80% up to USD 123/session. For psychotherapy, up to 50 sessions/year reimbursed at 80% of up to USD 123/session. A medical prescription required. Prior authorization required from the 16th session onward. The maximum number of sessions may be waived on the recommendation of the Medical Advisor (c) 80% in an approved establishment, and the session of the setablishment. | Not specifically mentioned |
| United Nations Office at Vienna/UNODC- Group Headquarters Medical Insurance | Psychiatrists or qualified providers | (a) consultations of a psychiatrist or any treatment prescribed by a psychiatrist(b) inpatient detoxification treatments for alcohol/drugs | up to three cures/lifetime (a) 80% for staff; 80% up to USD 2,070 for dependants The cost of treatment prescribed by a psychiatrist is subject to a prior approval (b) subject to reimbursement conditions of hospitalization; up to two treatments | Psychoanalysis |
| United Nations Secretariat- Aetna | Hospital, psychiatric hospitals, residential treatment facilities, physicians, behavioural health providers | (a) inpatient services-room and board including residential treatment facilities (b) outpatient office visits to a physician or behavioural health providers, outpatient mental health telemedicine cognitive therapy consultation (c) substance-related disorders treatment | (a) 100% for in-network providers; otherwise, 100% after deductible (b) 100% for in-network providers; otherwise, 80% after deductible (c) for inpatient services, 100% for in- network providers; otherwise, 100% after deductible; for outpatient (including telemedicine), 100% for in- network providers; otherwise, 80% after deductible | Not specifically mentioned |
| United Nations Secretariat- Empire Blue Cross | Psychiatrists, psychologists, nurse practitioners licensed clinical social workers | substance-related disorders treatment (a) inpatient care (b) outpatient care (c) alcohol or substance abuse treatment | (a) 100% for in-network providers; otherwise, 80% after deductible, both up to 90 days/year and up to 90 visits from mental health care professionals/year (b) 100% with USD 25 co-payment for in-network providers; otherwise, 80% after deducible, both up to 60 visits/year (c) 100% for both inpatient and outpatient service for in-network providers; otherwise, 80% after deductible, both up to 60 visit/year for outpatient care, up to 7 days inpatient detoxification/year, up to 30 days inpatient rehabilitation/year | Not specifically mentioned |
| United Nations Secretariat-UN Medical Insurance Plan* | Psychiatrists, psychotherapists, a person holding a paramedical degree (but a doctor's prescription is required) | (a) Psychotherapy (b) alcohol or substance abuse treatment Prior approval from TPA's medical consultant is required for hospitalization | (a) 80% up to one month's MIP Reference Salary/year (b) according to hospitalization rate, up to 90 days/year for inpatient care at facility certified for detoxification and | Not specifically mentioned |

| Policy Holder and Scheme | Type of providers covered | Coverage | Rate of reimbursement | Exclusions |
|---|---|--|---|---|
| | | | rehab; 80% up to one month MIP Reference Salary/year | |
| United Nations Secretariat -UN Worldwide Plan | Psychiatrists; licensed psychologists; licensed psychoanalysts; licensed psychiatric social workers; neurologists. | (a) psychological treatment (b) outpatient treatment for alcohol and drug abuse (c) smoking cessation (d) applied behaviour analysis (ABA) | (a) 80%, prior approval is required from the 31st session in a calendar year (b) 80% with prior approval (40% of the allowable visits may be allocated to counsel for family members of the participant undergoing treatment (c) 80% (d) 80% for one-on-one sessions only, with prior approval from TPA's medical board | Relationship therapy, group or family sessions, sessions where the therapist accompanies the patient in real-world setting to observe (during school, work, etc.) |
| UNDP-Medical Insurance Plan* | Physicians licensed in the speciality of psychiatry, licensed psychoanalysts, licensed psychologists, licensed psychiatric social workers | (a) treatments by qualified providers(b) treatment for substance abuse | (a) 80%, up to one month MIP Reference Salary (b) For inpatient treatment, subject to TPA approval, up to 90 days/year | Note the specifically mentioned |
| UNESCO- Medical Benefits Fund | Duly recognized specialists, psychiatrists, psychologists | (a) psychiatrist's or psychologist's consultation (prescription required for the latter), psychotherapy(b) psychiatric hospitalization | (a) 75% up to 25 sessions/year, up to USD 44/session for Metropolitan France; otherwise, no ceiling/session (b) 90% | Not specifically mentioned |
| UNHCR- Medical Insurance Plan* | Licensed psychiatrists, psychoanalysts, psychologists or psychiatric social worker. For inpatient care for alcohol and substance abuse, facilities certified for detoxification and rehabilitation. | (a) outpatient psychiatric care for mental and nervous disorders, including alcohol and substance abuse(b) inpatient psychiatric care for mental and nervous disorders, including alcohol and substance abuse | (a) 80%, up to one month MIP Reference Salary(b) for inpatient treatment, same basis as hospitalization, up to 90 days/year | Not specifically mentioned |
| UNICEF- Medical Insurance Plan* | Licensed psychiatrists, psychoanalysts, psychologists or psychiatric social workers. For inpatient care for alcohol and substance abuse, facilities certified for detoxification and rehabilitation. | (a) psychology, Psychotherapy (b) treatment for substance abuse | (a) 80%, up to one month MIP Reference Salary (b) for inpatient treatment, same basis as hospitalization, up to 90 days/year, prior approval required; for outpatient care, 80% up to one month MIP Reference Salary | Not specifically mentioned |
| UNIDO -Field GS Plan* | Licensed psychiatrists, psychoanalysts, psychologists or psychiatric social workers. | (a) outpatient mental health(b) treatment for substance abuse | (a) 80%, up to one month of the reference salary (b) For inpatient treatment, prior approval required, up to 30 days/year. For outpatient treatment, 80%, up to one month of the reference salary for not more than 50 visits/year | Not specifically mentioned |
| UNIDO-Group Headquarters Medical Insurance | Psychiatrists or qualified providers | (a) consultations of a psychiatrist or any treatment prescribed by a psychiatrist (b) inpatient detoxification treatments for alcohol/drugs | (a) 80% for staff; 80% up to USD 2,070 for dependants (b) subject to reimbursement conditions of hospitalization; up to two treatments | Psychoanalysis |
| UNOPS -Medical Insurance Plan* | Physicians licensed in the speciality of psychiatry, psychiatrists, licensed psychoanalysts, licensed psychiatric social workers, licensed | (a) outpatient mental health treatment(b) treatment for substance abuse | (a) 80%, up to one month of the MIP Reference Salary/year (b) for inpatient treatment, coverage under hospitalization applied, up to 30 days/year. For outpatient counselling, 80% up to one month of the MIP Reference Salary for not more than 50 visits/year | Not specifically mentioned |

| Policy Holder and Scheme | Type of providers covered | Coverage | Rate of reimbursement | Exclusions |
|---|--|---|--|----------------------------------|
| | psychologists, facilities certified for detoxification and rehabilitation | | | |
| UNWTO-Health and Accident Insurance Plan | Psychiatric treatment must be prescribed by a qualified doctor and any reimbursement shall only cover reasonable medical costs. | Outpatient psychiatric treatments and consultations (including outpatient consultations/treatments in a hospital institution) | 90% | Not specifically mentioned |
| UPU-Health Insurance Fund | Psychiatrists, licensed psychologists, licensed psychoanalysts, licensed psychiatric social worker | (a) Psychiatrist treatment (b) psychological treatment provided by licensed providers other than doctors (c) inpatient mental health treatment (d) treatment for substance abuse | (a) 90%, after the first 3 months or 20 sessions, a progress report must be issued. Thereafter, a subsequent progress report is required after 8 months (b) 90%, up to USD 4,469/year, a doctor's prescription mentioning the diagnosis and the prescribed number of sessions required (c) same as hospitalization for the first 90 days, thereafter reimbursed at maximum the price charged for a pubic ward in that hospital | Not specifically mentioned |
| WFP-Basic Medical Insurance Plan | Psychiatrists, licensed psychologists, licensed psychoanalysts, licensed psychiatric social workers, neurologists | (a) outpatient psychoanalysis and psychiatric therapy including outpatient counselling for substance abuse, including via telehealth(b) inpatient treatment related to alcohol and drug abuse | (a) 80% up to USD 2,400/year and up to 100 visits/year "Medical prescription not required as long as diagnosis is provided. When no diagnosis is mentioned, a medical prescription with diagnosis is required (issued by a general practitioner or a specialist such as a psychiatrist or neurologist)". (b) same as hospitalization, a prescription with a clear diagnosis, a treatment plan and cost estimate required, up to 30 days/year | Relationship therapy |
| WFP-Medical Insurance Coverage Scheme* | Psychiatrists, licensed psychologists, licensed psychoanalysts, licensed psychiatric social workers, neurologists | (a) outpatient psychoanalysis and psychiatric therapy including outpatient counselling for substance abuse, including via telehealth(b) inpatient treatment related to alcohol and drug abuse | (a) 80% up to USD 800/year and up to USD 100/visit "Medical prescription not required as long as diagnosis is provided. When no diagnosis is mentioned, a medical prescription with diagnosis is required (issued by a general practitioner or a specialist such as a psychiatrist or neurologist)". (b) 100%, prior approval, a prescription with a clear diagnosis, a treatment plan and cost estimate required | Relationship therapy |
| WHO-Staff Health Insurance | Psychotherapist (for face to face and distance sessions) Psychotherapist for pathologies listed in Part D (list of pathologies as per International Classification of Diseases, ICD-11) | (a) sessions (face to face or distance) with a psychotherapist or psychoanalyst (b) hospitalization for psychiatric care (c) hospitalization or partial hospitalization/intensive day treatment for mental, behavioral or neurodevelopmental disorders (day-care and inpatient) | (a) 80%, with prior approval, up to 24 sessions/year plus any unused sessions from 2 previous years (b) 80%, with prior approval, up to 365 days/five years; medical report submitted every 30 days for first 90 days and every 90 days thereafter (c) 80% without ceiling | Not specifically mentioned |
| WIPO-Group Medical Insurance Plan | Not specifically mentioned | (a) psychology/ psychotherapy (b) inpatient treatment for psychotherapy (c) detoxification for alcohol, drugs and other dependencies | (a) 90% up to USD 6,704/year (b) same as hospitalization (c) for admission, covered as hospitalization for the first 90 days; thereafter reimbursed at the maximum the price charged for a public ward; only the first 3 admissions within the period of 5 years | Not specifically mentioned |

Table 14: Benefits: Optical devices and dental care

19. This table compares the level of coverage related to optical devices (i.e., prescribed lenses and frames and contact lenses) and dental care.

| Policy Holder and Scheme | Optical devices (e.g., frames, lenses, contact lenses): Rate of reimbursement (a prescription is required) | General dental care: Rate of reimbursement |
|--|--|--|
| FAO-Basic Medical Insurance Plan/After Service Medical Coverage | 80% for eye test to determine the dioptre by an ophthalmologist, optometrist or optician 80% up to USD 200/year for corrective glasses and contact lenses | 80% up to USD 700/year + unspent balance from the two previous years |
| FAO-Medical Insurance Coverage Scheme/After- Service Medical | 80% for eye test to determine the dioptre by an ophthalmologist, optometrist or optician 80% up to USD 120/two years/one pair of glasses or | 80% up to USD 500/year |
| Insurance* IAEA-Full Medical Insurance Plan/After-service Medical Insurance Plan | contact lenses 80% for eye test to determine the dioptre by an ophthalmologist, optometrist or optician 80% up to USD 163/lens/two years and up to USD 135/frames/two years 80% without ceiling for contact lenses | 80% up to USD 2,478/year + unspent balance from the previous year |
| ICAO-Medical Benefits Plan | 80% up to USD 190 for eye test to determine the dioptre by an ophthalmologist, optometrist or optician 80% up to USD 400/two years for corrective glasses and contact lenses | 80% after deductible for preventive procedures, 100% after deductible for restorative procedures, 80% after deductible for prosthodontic procedures, and 80% after deductible for orthodontic procedures (starting before 19 years old), with an overall ceiling of USD 3,750/year |
| ILO-Staff Health Insurance Fund | 80% up to USD 256/year (including up to USD 100 for frames) + unspent balance from the previous year | 100% for dental scaling 80% up to USD 1,200/year plus unspent balance from the previous year |
| IMO-Group Medical Plan | Eye test to determine the dioptre not covered 80% up to USD 102/two years for corrective glasses and contact lenses | 80% up to USD 764/year + unspent balance from the previous year |
| United Nations Office at Geneva- United Nations Staff Mutual Insurance Society against Sickness and Accident | 80% up to USD 587/year + unspent balance from the previous years for corrective glasses and contact lenses | 80% up to USD 2,793/year + unspent balance from the previous year |
| United Nations Office at Vienna/UNODC- Group Headquarters Medical Insurance | 80% up to USD 427/two years for prescribed lenses including contact lenses. Frames not covered. | 80% up to USD 2,077/ year + unspent balance from the previous year |
| United Nations Secretariat-Aetna | Not specifically specified in the table of benefits but excluding office visits to an ophthalmologist, optometrist or optician related to the fitting of prescription contact lenses; eyeglass frames, non-prescription lenses and non- prescription contact lenses that are for cosmetic purposes | Not covered |
| United Nations Secretariat-Cigna Dental | Not covered (not applicable) | 100% for preventive care with in-network providers; otherwise, 90% after deductible (USD 50/person or USD 150/family), up to USD 2,250-2,250 100% for basic and major restorative including implants fo in-network providers; otherwise, 80% after deductible, up to the same ceiling above |
| United Nations Secretariat-Empire Blue Cross | Not covered | Not covered |
| United Nations Secretariat-UN Medical Insurance Plan* | 80% up to USD 100/year for eye test to determine dioptre by ophthalmologist 80% up to USD 90/lens, up to 2 lenses/year including contact lenses and 80% up to USD 50/frame, up to 1 frame/2 years | 80% up to 50% of the MIP Reference Salary/year; major dental treatment (e.g prosthesis, bridges, implants) require prior approval |
| United Nations Secretariat-UN Worldwide Plan | 80% for eye test to determine the dioptre by an ophthalmologist, optometrist or optician | 80% up to USD 1,000 + unspent balance from the previous year |

| Policy Holder and Scheme | Optical devices (e.g., frames, lenses, contact lenses): Rate of reimbursement (a prescription is required) | General dental care: Rate of reimbursement |
|---|--|--|
| Scheme | 80% up to USD 250/two years for corrective glasses, | Kate of Tellibul Sement |
| | frames and contact lenses | |
| UNDP-Medical | 80% up to USD 100/year for one eye examination | 80% up to 50% of the MIP Reference Salary. Major dental |
| Insurance Plan* | so /o up to OSD 100/ year for one eye examination | treatments (e.g., crowns, implants, prosthetics and |
| insurance i fun | 80% up to USD 90 per lens, up to 2 lenses/year and 80% up | orthodontics) require prior approval. |
| | to USD 50/frame/two years | oraisdonaes) require prior approvali |
| UNESCO-Medical | 80% up to USD 164/year for optical and contact lenses and | 80% up to USD 821/year |
| Benefits Fund | 80% up to USD 55 for frames for eye glasses/year | 00/0 up to 002 021/year |
| UNHCR-Medical | 80% up to USD 100/year for one eye examination | 80% up to 50% of the MIP Reference Salary |
| Insurance Plan* | I I I I I I I I I I I I I I I I I I I | ······ |
| | 80% up to USD 75 per lens, up to 2 lenses/year and 80% up | |
| | to USD 50/frame/two years | |
| UNICEF-Medical | 80% up to USD 100/year for eye test to determine dioptre | 80% up to 50% of the MIP Reference Salary. Major dental |
| Insurance Plan* | by ophthalmologist | treatments (e.g., crowns, implants, prosthetics and |
| | | orthodontics) require prior approval. |
| | 80% up to USD 90 per lens, up to 2 lenses/year and 80% up | |
| | to USD 50/frame/two years | |
| UNIDO-Field GS | 80% for one routine eye examination/two years | 80% up to 50% of the reference salary |
| Plan* | | |
| | 80% up to USD 60/lens, up to 2 lenses/two years; eyeglass | |
| | frames not covered | |
| UNIDO-Group | 80% up to USD 427/two years for prescribed lenses | 80% up to USD 2,077/ year + unspent balance from the |
| Headquarters | including contact lenses. Frames not covered. | previous year |
| Medical Insurance | | |
| UNOPS-Medical | 80% for one routine eye examination/two years | 80% up to 50% of the MIP Reference Salary |
| Insurance Plan* | | |
| | 80% up to USD 60/lens, up to 2 lenses/two years; eyeglass | |
| | frames not covered | |
| UNWTO-Health | 90% for lenses up to USD 509/year + unspent balance from | 90% up to USD 1,479/year + unspent balance from the |
| and Accident | the previous year | previous year |
| Insurance Plan | 000/ for frames on to USD 212/targe or an | |
| UPU-Health | 90% for frames up to USD 312/two years 90% for eye test to determine the dioptre by an | 75% up to USD 4,469/year + unspent balance from the |
| Insurance Fund | ophthalmologist | previous year |
| insurance Fund | opinianiologist | previous year |
| | 100% up to USD 447 + unspent balance from the previous | |
| | year for eye test to determine the dioptre by an optometrist | |
| | | |
| | or optician, corrective glasses, computer glasses, contact | |
| | or optician, corrective glasses, computer glasses, contact lenses, frames | |
| WFP-Basic | lenses, frames | 80% up to USD 1.100/year + unspent balance from the |
| | lenses, frames 80% for eye test to determine the dioptre by an | 80% up to USD 1,100/year + unspent balance from the previous two years |
| Medical Insurance | lenses, frames | 80% up to USD 1,100/year + unspent balance from the previous two years |
| Medical Insurance | lenses, frames 80% for eye test to determine the dioptre by an | |
| Medical Insurance | lenses, frames 80% for eye test to determine the dioptre by an ophthalmologist, optometrist, optician 80% up to USD 200/year for corrective glasses, frames and contact lenses | |
| Medical Insurance Plan | lenses, frames 80% for eye test to determine the dioptre by an ophthalmologist, optometrist, optician 80% up to USD 200/year for corrective glasses, frames and | |
| Medical Insurance Plan | lenses, frames 80% for eye test to determine the dioptre by an ophthalmologist, optometrist, optician 80% up to USD 200/year for corrective glasses, frames and contact lenses | previous two years |
| Medical Insurance Plan WFP-Medical Insurance Coverage | lenses, frames80% for eye test to determine the dioptre by an ophthalmologist, optometrist, optician80% up to USD 200/year for corrective glasses, frames and contact lenses80% for eye test to determine the dioptre by an ophthalmologist, optometrist, optician | previous two years 80% up to USD 500/year + unspent balance from the |
| Medical Insurance Plan WFP-Medical Insurance Coverage | lenses, frames 80% for eye test to determine the dioptre by an ophthalmologist, optometrist, optician 80% up to USD 200/year for corrective glasses, frames and contact lenses 80% for eye test to determine the dioptre by an ophthalmologist, optometrist, optician 80% up to USD 120/year for corrective glasses, frames and | previous two years 80% up to USD 500/year + unspent balance from the |
| Medical Insurance Plan WFP-Medical Insurance Coverage Scheme* | lenses, frames 80% for eye test to determine the dioptre by an ophthalmologist, optometrist, optician 80% up to USD 200/year for corrective glasses, frames and contact lenses 80% for eye test to determine the dioptre by an ophthalmologist, optometrist, optician 80% up to USD 120/year for corrective glasses, frames and contact lenses, up to one pair of glasses/two years | previous two years 80% up to USD 500/year + unspent balance from the previous two years |
| Medical Insurance Plan WFP-Medical Insurance Coverage Scheme* WHO-Staff Health | lenses, frames80% for eye test to determine the dioptre by an ophthalmologist, optometrist, optician80% up to USD 200/year for corrective glasses, frames and contact lenses80% for eye test to determine the dioptre by an ophthalmologist, optometrist, optician80% up to USD 120/year for corrective glasses, frames and contact lenses, up to one pair of glasses/two years80% up to USD 250 + unspent balance from the previous | previous two years 80% up to USD 500/year + unspent balance from the previous two years 80% up to USD 1,500 + unspent balance from the previou |
| WFP-Basic Medical Insurance Plan WFP-Medical Insurance Coverage Scheme* WHO-Staff Health Insurance | lenses, frames80% for eye test to determine the dioptre by an ophthalmologist, optometrist, optician80% up to USD 200/year for corrective glasses, frames and contact lenses80% for eye test to determine the dioptre by an ophthalmologist, optometrist, optician80% up to USD 120/year for corrective glasses, frames and contact lenses, up to one pair of glasses/two years80% up to USD 250 + unspent balance from the previous three years for corrective lenses, frames, contact lenses, | previous two years 80% up to USD 500/year + unspent balance from the |
| Medical Insurance Plan WFP-Medical Insurance Coverage Scheme* WHO-Staff Health | lenses, frames80% for eye test to determine the dioptre by an ophthalmologist, optometrist, optician80% up to USD 200/year for corrective glasses, frames and contact lenses80% for eye test to determine the dioptre by an ophthalmologist, optometrist, optician80% up to USD 120/year for corrective glasses, frames and contact lenses, up to one pair of glasses/two years80% up to USD 250 + unspent balance from the previous | previous two years 80% up to USD 500/year + unspent balance from the previous two years 80% up to USD 1,500 + unspent balance from the previou |
| Medical Insurance Plan WFP-Medical Insurance Coverage Scheme* WHO-Staff Health | lenses, frames 80% for eye test to determine the dioptre by an ophthalmologist, optometrist, optician 80% up to USD 200/year for corrective glasses, frames and contact lenses 80% for eye test to determine the dioptre by an ophthalmologist, optometrist, optician 80% up to USD 120/year for corrective glasses, frames and contact lenses, up to one pair of glasses/two years 80% up to USD 120/year for corrective glasses, frames and contact lenses, up to one pair of glasses/two years 80% up to USD 250 + unspent balance from the previous three years for corrective lenses, frames, contact lenses, tests | previous two years 80% up to USD 500/year + unspent balance from the previous two years 80% up to USD 1,500 + unspent balance from the previou |
| Medical Insurance Plan WFP-Medical Insurance Coverage Scheme* WHO-Staff Health Insurance | lenses, frames 80% for eye test to determine the dioptre by an ophthalmologist, optometrist, optician 80% up to USD 200/year for corrective glasses, frames and contact lenses 80% for eye test to determine the dioptre by an ophthalmologist, optometrist, optician 80% up to USD 120/year for corrective glasses, frames and contact lenses, up to one pair of glasses/two years 80% up to USD 120/year for corrective glasses, frames and contact lenses, up to one pair of glasses/two years 80% up to USD 250 + unspent balance from the previous three years for corrective lenses, frames, contact lenses, tests 80% for special optical lenses; medical report required | previous two years 80% up to USD 500/year + unspent balance from the previous two years 80% up to USD 1,500 + unspent balance from the previou three years |
| Medical Insurance Plan WFP-Medical Insurance Coverage Scheme* WHO-Staff Health | lenses, frames 80% for eye test to determine the dioptre by an ophthalmologist, optometrist, optician 80% up to USD 200/year for corrective glasses, frames and contact lenses 80% for eye test to determine the dioptre by an ophthalmologist, optometrist, optician 80% up to USD 120/year for corrective glasses, frames and contact lenses, up to one pair of glasses/two years 80% up to USD 120/year for corrective glasses, frames and contact lenses, up to one pair of glasses/two years 80% up to USD 250 + unspent balance from the previous three years for corrective lenses, frames, contact lenses, tests | previous two years 80% up to USD 500/year + unspent balance from the previous two years 80% up to USD 1,500 + unspent balance from the previou |

Table 15: Benefits: Long-term care

20. This table compares the level of coverage related to long-term care, which refers to assistance or supervision a plan member may need when they are not able to do some or all of the activities of daily living, which are typically recognized as bathing, dressing, toileting, transferring (getting in and out of bed or chair), eating and continence.

| Policy Holder and Scheme | Rate of reimbursement/person (prior authorization required) | | | |
|--|---|--|--|--|
| FAO-Basic Medical Insurance Plan/After Service Medical Coverage | Not covered | | | |
| FAO-Medical Insurance Coverage Scheme/After-Service Medical Insurance* | Not covered | | | |
| IAEA-Full Medical Insurance Plan/After-service Medical Insurance Plan | 80% up to USD 1,589/month for non-medical care for a plan member in need of being assisted by an assistant with recognized qualifications for activities of daily living in a hospital, a nursing home or a similar situation including at home, including patient convenience tools such as bed pans, pillow, mattresses, etc. | | | |
| ICAO-Medical Benefits Plan | Not covered | | | |
| ILO-Staff Health Insurance Fund | 80% up to USD 2,760/month for long-term nursing services at home 80% up to USD 120/day for stay in a nursing home | | | |
| | Excluding non-medical care such as housework, cooking, shopping. | | | |
| IMO-Group Medical Plan | Not covered | | | |
| United Nations Office at Geneva- United Nations Staff Mutual Insurance Society against Sickness and Accident | 80% up to USD 89/day for long-term nursing care at home or in a medical establishment provided by persons not on the staff of the establishment | | | |
| | 80% up to USD 279/month for long-term home help services100% up to USD 134/day for total dependency or 50% up to USD 134/day for partial dependency for | | | |
| | assistance with hygiene and mobility in the home (nursing or home health services) | | | |
| United Nations Office at Vienna/UNODC- Group Headquarters Medical Insurance | Not covered (but plan members can enrol with UNIDO's long-term care scheme without subsidy) | | | |
| United Nations Secretariat-Aetna | Not covered | | | |
| United Nations Secretariat-Cigna Dental | Not applicable | | | |
| United Nations Secretariat-Empire Blue Cross | Not covered | | | |
| United Nations Secretariat-UN Medical Insurance Plan* | Not covered | | | |
| United Nations Secretariat-UN Worldwide Plan | Not covered | | | |
| UNDP-Medical Insurance Plan* | Not covered | | | |
| UNESCO-Medical Benefits Fund | 60% up to USD 33/day for long-term nursing services at home provided by medical practitioners | | | |
| UNHCR-Medical Insurance Plan* UNICEF-Medical Insurance Plan* | Not covered | | | |
| UNICEF-Medical Insurance Plan* | Not covered Not covered | | | |
| UNIDO-Freid OS Plan [®] UNIDO-Group Headquarters Medical Insurance | Not covered (a separate scheme covering long-term care is available for staff to enrol) | | | |
| UNOPS-Medical Insurance Plan* | Not covered | | | |
| UNWTO-Health and Accident | Not covered | | | |
| Insurance Plan UPU-Health Insurance Fund | 100% up to USD 5,587/month for plan members in a state of total dependency and 100% up to USD 1,668/month for plan members in a state of partial dependency for expenses incurred for long-term, non-medical treatment, in a hospital, house for elderly or similar institution by persons professionally trained. | | | |
| WFP-Basic Medical Insurance Plan | Home treatment: assistance with activities of daily living, rendered by a person with recognized qualifications 80% up to a maximum of USD 1,000/month | | | |
| WFP-Medical Insurance Coverage | In hospital, nursing home or special institution: 80% up to a maximum of USD 1,400/month Not covered | | | |
| Scheme* WHO-Staff Health Insurance | 80% up to USD 100/day for domiciliary care for a chronic disease including a geriatric condition, in a | | | |
| WHO-Start Health Insurance | specialized institution, in a hospital where the patient is awaiting placement in a specialized institution | | | |

*schemes designed for locally-recruited staff, retirees and their dependants in the locations outside the headquarters

Appendix II. Overview of the global staff survey results

21. JIU conducted a global survey of active and retired staff of its participating organizations to receive their feedback on various aspects of the health insurance plans cosponsored by their organizations. The survey was available online in English, French and Spanish from 4 May to 20 June 2023. The participating organizations were requested to distribute the survey link to their active and retired staff within this period.

22. The survey received responses from 23,163 active and retired staff worldwide. The number of survey respondents constituted 14.7 per cent of the total number of active and retired staff who were insured under the reviewed health insurance schemes at the end of 2022 (157,266 persons, excluding eligible family members). Although the methodology used does not permit claiming that the survey results are statistically representative of the population consulted, the volume of responses allows for drawing valid findings for the review.

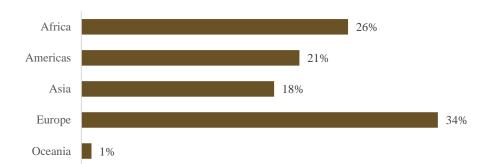
23. The survey asked for perceptions of the respondents on the aspects of (a) the extent to which their health insurance scheme has met the health care needs of themselves and their dependants including the needs related to mental health, gender-affirmative care and COVID-19; (b) the level of access to health care and other related services at their duty station (for staff only); and (c) the effectiveness of the administration of their health insurance scheme.

A. About the respondents

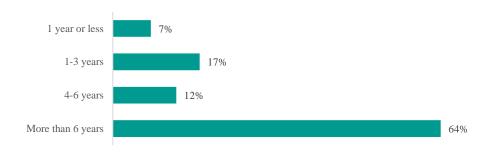
Locally-Internationally Active staff **Retired staff** recruited 75% -recruited staff staff 43% 57% By sex By age 30 or younger 3% 31 to 40 20% Female Male 52% 41 to 50 27% 51 to 60 22% 61 to 70 15% 71 to 80 9% Prefer not to sav 1% Over 80 4%

By recruitment status

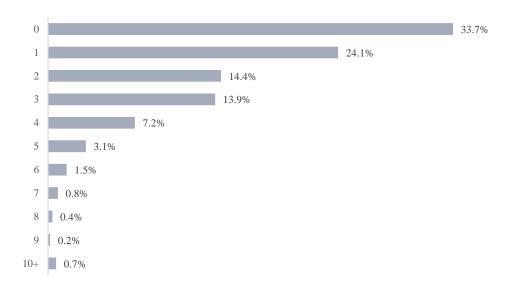




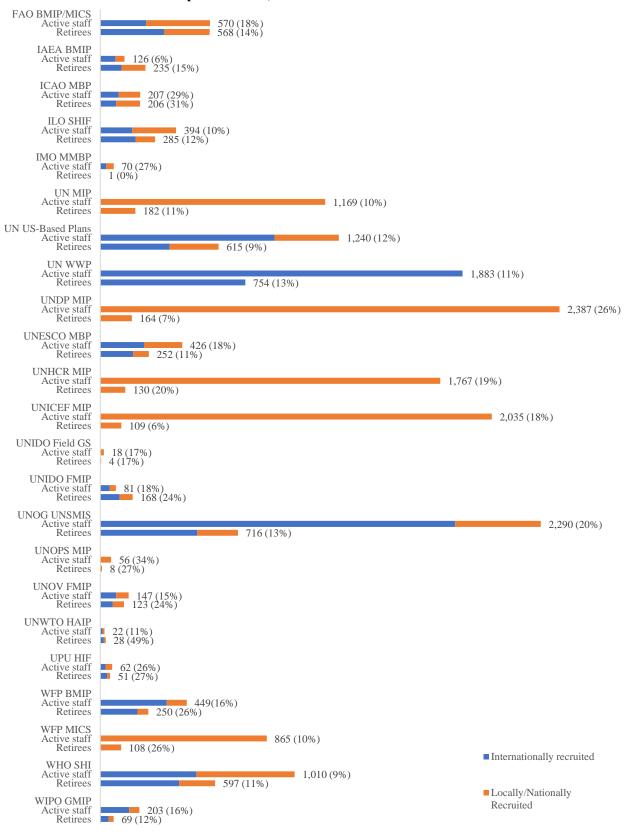
By duration of enrolment



By number of dependants

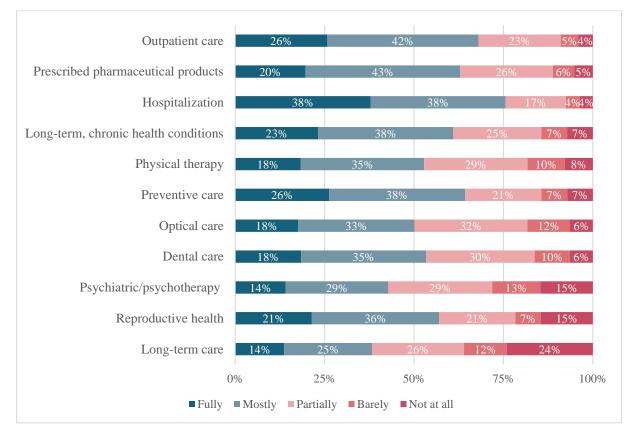


By health insurance plans, by recruitment status (percentage of the number of responses to the total number of staff or retiree plan members)

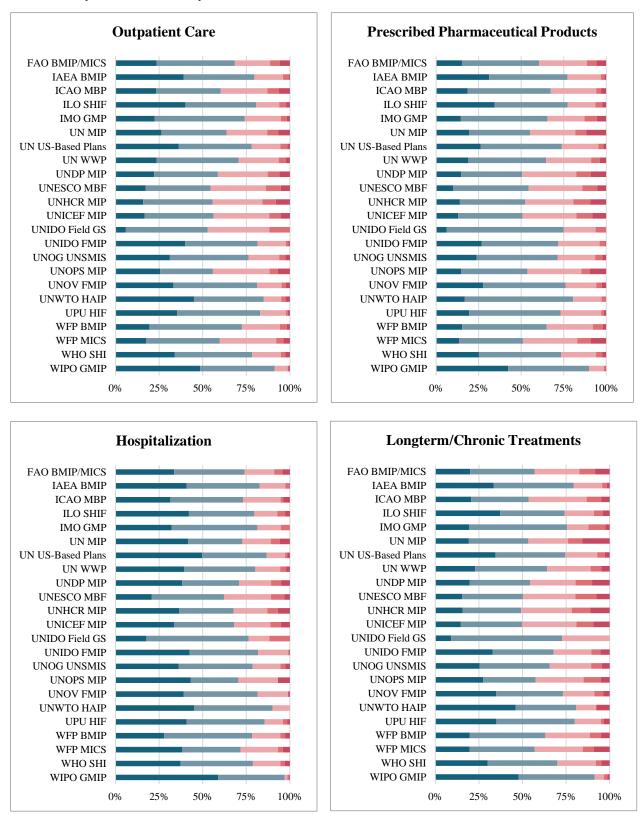


B. Coverage vs. needs

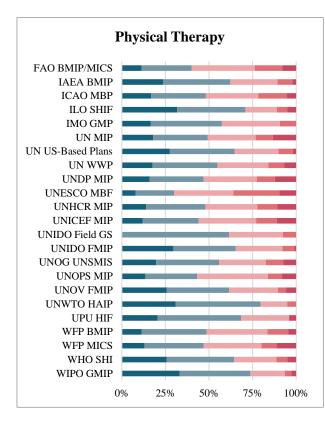
Perceptions of survey respondents on the extent to which the <u>coverage</u> of the primary health insurance scheme co-sponsored by their organizations meet their <u>needs</u>, including that of their dependants.

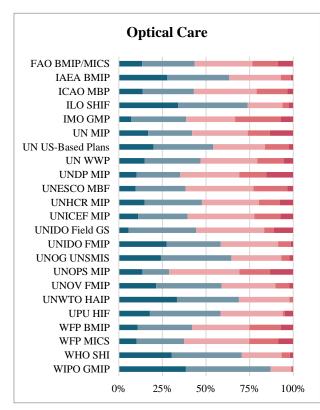


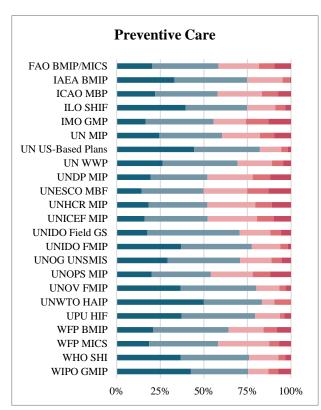
Breakdown by area of care and by health insurance scheme³³

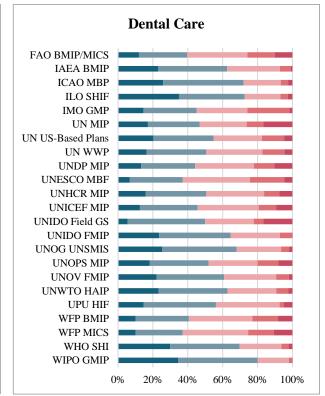


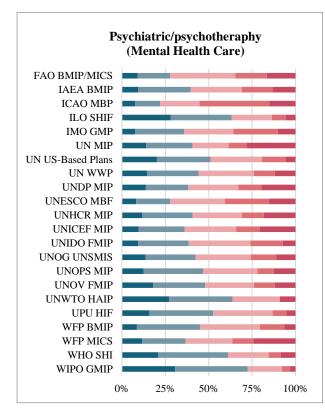
³³ The number of respondents insured under UNIDO Field GS was not sufficient for the analysis for the following areas of care: psychiatric/physical therapy (mental health care), reproductive care and long-term care.

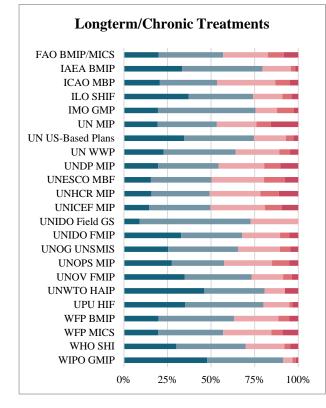


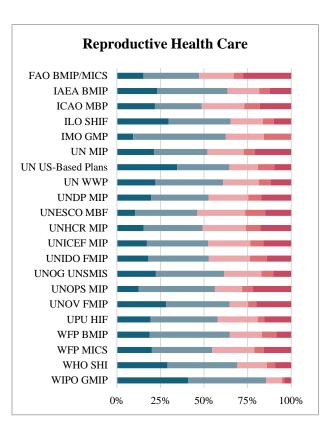


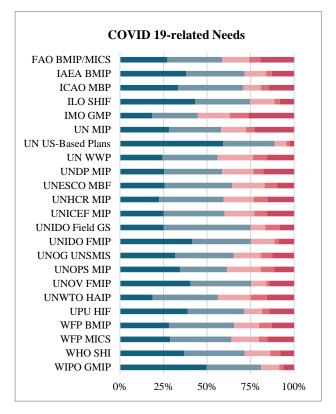












Comments related to unmet needs (question asked: "Overall, are there areas of unmet health care needs by your current primary health insurance scheme? If so, please elaborate)



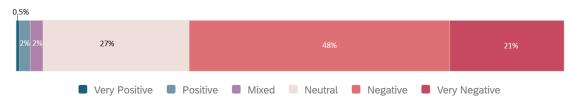
Summary:

| KEY WORDS | NO. OF TIMES MENTIONED IN COMMENTS | CONCERNS |
|--|--|--|
| Medicine, prescription, medication | 2,227 | Not coveredEroded coverage |
| Dental, dentistry | 1,767 | Not coveredLimited coverage |
| Reimbursement, reimburse | 1,421 | Waiting time for reimbursement Rejection of reimbursement Long process Cap on reimbursement (e.g. 80% on outpatient) |
| Eye, optical, glasses | 1,244 | Not coveredLimited coverage |
| Out of pocket, pay upfront, cash | 759 | Process of paying upfront and then filing for reimbursement |
| Cigna | 742 | Limited facilities network; hospitals with no contract with Cigna Low coverage Reimbursement delays and complicated procedures |
| Preventive care | 658 | Physical therapyPhysiotherapy |
| Mental health | 467 | Not covered |

Insights:

- 1. Based on geographic location:
 - a. Africa foremost concern is the lack of direct payment options.
 - b. Americas highest mentions of unmet needs related to mental health
 - c. Europe highest mentions of unmet needs related to physical therapy
- 2. Based on staff category both categories align with common concerns. However, the internationally-recruited respondents cite preventive care and mental health as priorities for unmet needs
- 3. Based on staff status:
 - a. Retirees foremost concern is dental care; recurrence of the need for physical therapy
 - b. Unmet needs of active staff align with the most common themes identified above
- 4. Complaints with Cigna are similar across different health insurance schemes. Aside from limited coverage, there are instances that facilities refuse to acknowledge Cigna because of delayed direct payments, resulting in staff having to pay medical expenses upfront.

Sentiment analysis



About 69 per cent of the responses to this question expressed negative to very negative sentiments, while only 2.5 per cent expressed positive to very positive ones.

Comments on COVID-19-related needs (question asked: "Please explain what the unmet needs related to COVID-19 were")



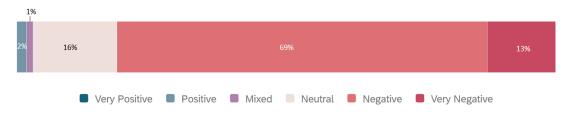
Summary:

| KEY WORDS | NO. OF TIMES MENTIONED IN THE COMMENTS | CONCERNS |
|----------------|--|--|
| COVID-19 tests | 1,356 | • Not covered, even as part of the mandatory requirements for work or travel |
| Reimbursements | 755 | Tests were not reimbursed, particularly without a doctor's prescription (which during the pandemic was difficult to acquire) Costs for COVID-19 treatment, including medications, were not reimbursed Process of paying upfront then waiting for reimbursement Delayed reimbursement with lengthy processes |
| Vaccination | 601 | Not coveredHad to go to government for vaccination |

Insight:

Overall, unmet needs mainly revolve around the top 3 abovementioned concerns and are applicable regardless of geographic locations, staff categories and health insurance schemes.

Sentiment analysis:

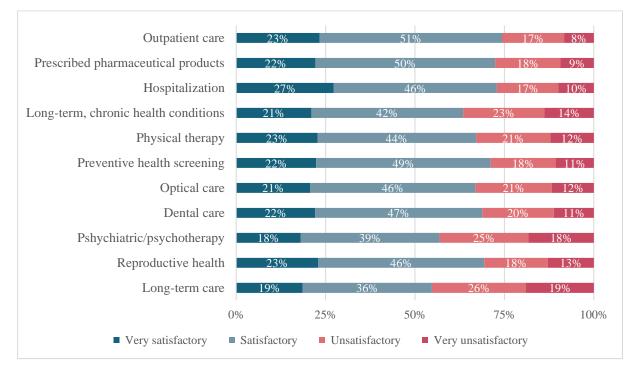


About 82 per cent of the responses to this question expressed negative to very negative sentiments, while only 2.05% expressed positive to very positive ones.

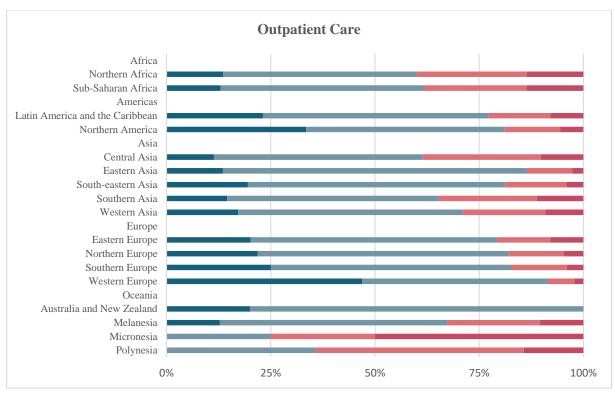
C. Access to health care

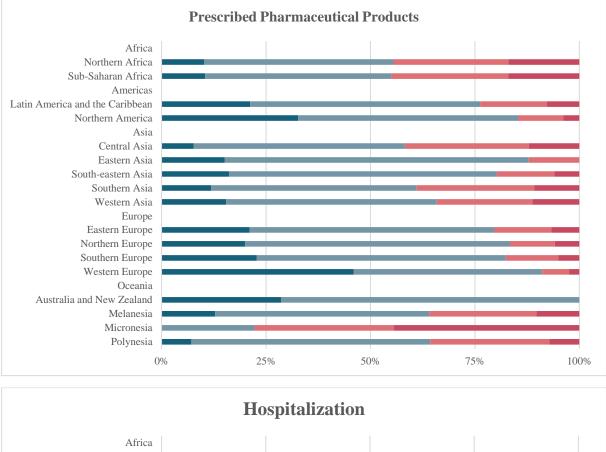
Satisfaction level of respondents (active staff only) with the level of access to health care and other related services in their duty stations (overall and by sub-region)

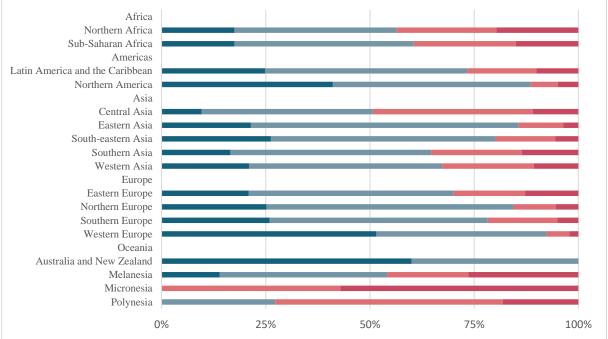
Overall results

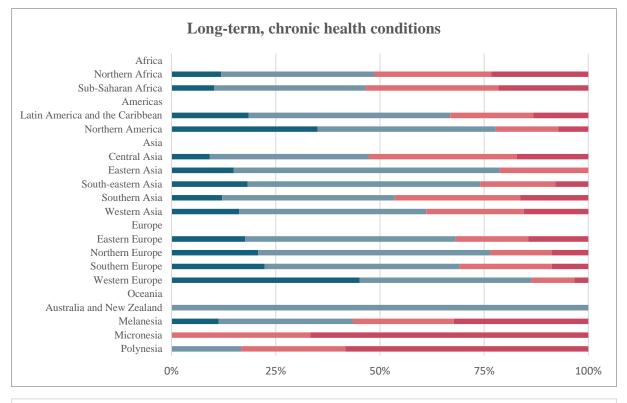


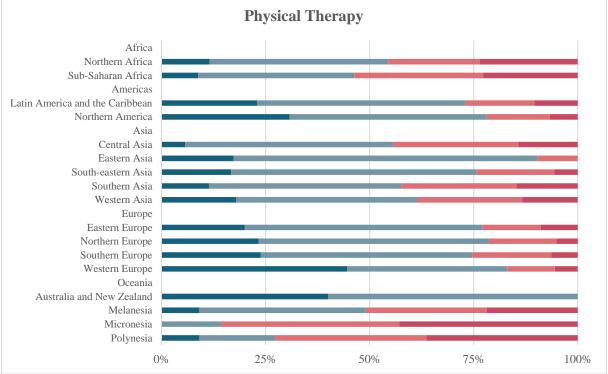
By area of care and by sub-region

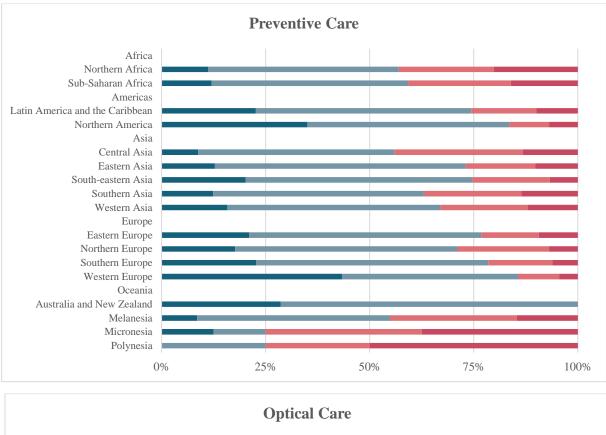


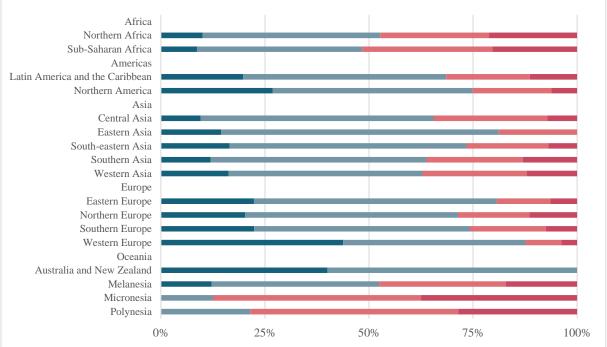


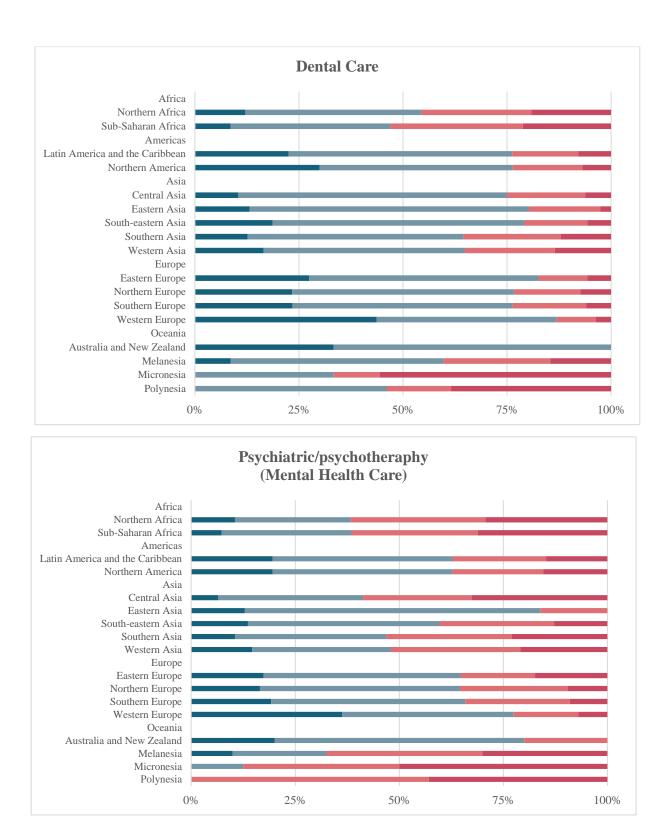


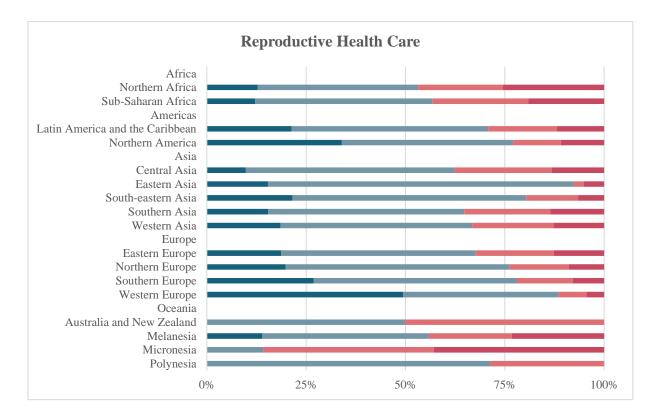


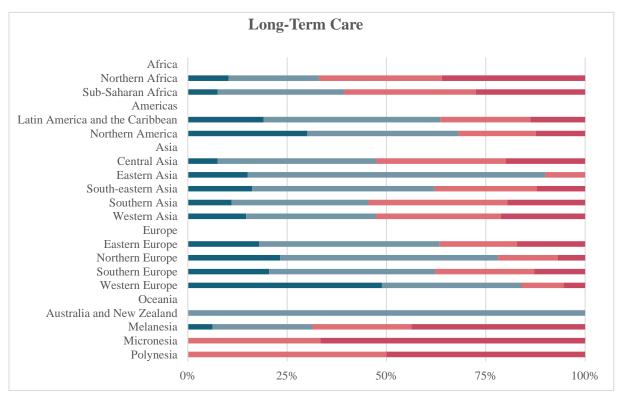






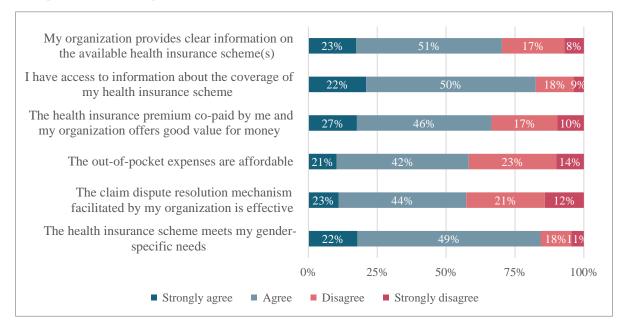




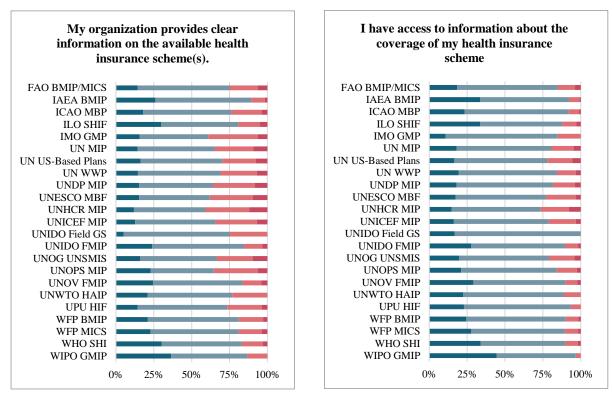


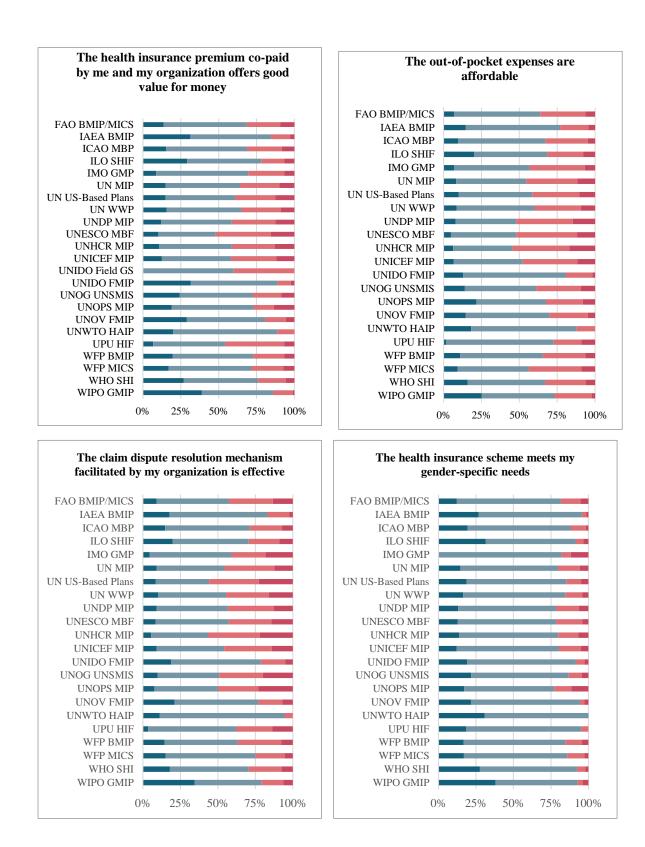
D. Quality of health insurance administration

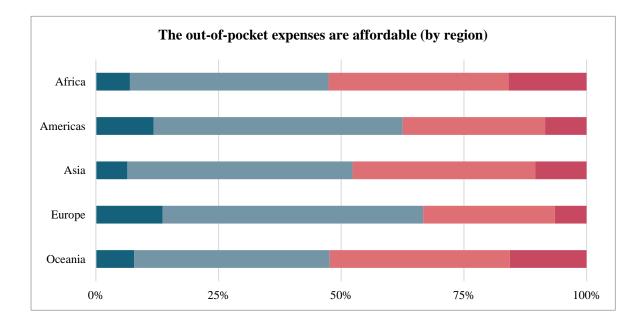
Perception of survey respondents related to the administration of their health insurance schemes





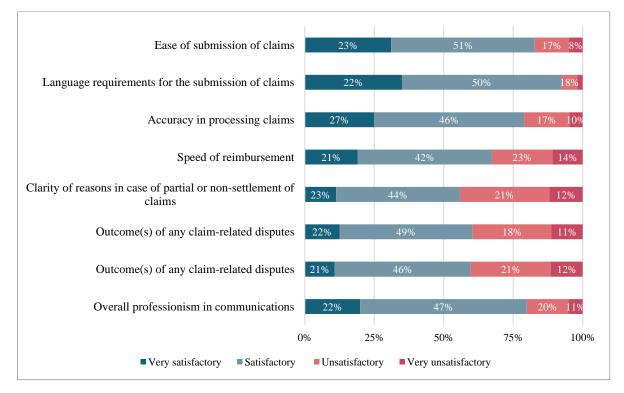




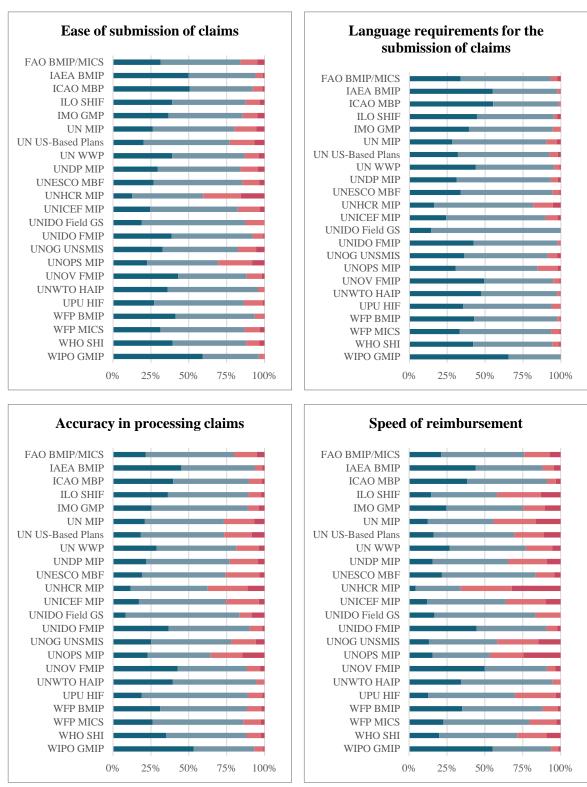


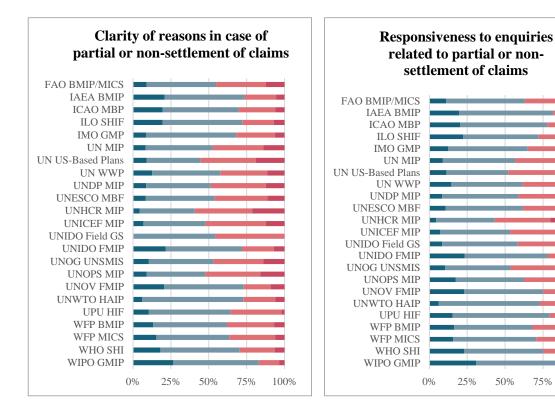
E. Quality of claims administration

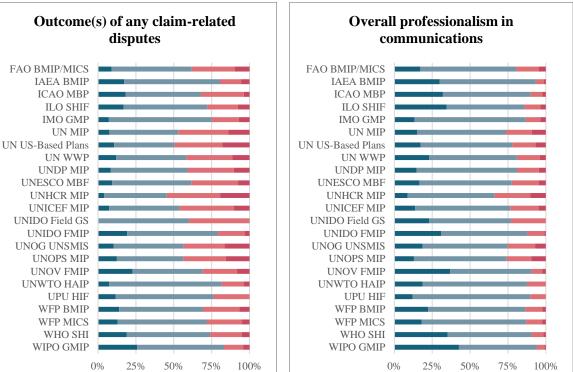
The level of satisfaction of the respondents on different aspects of claims administration









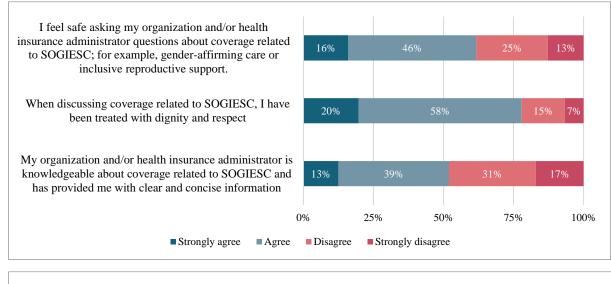


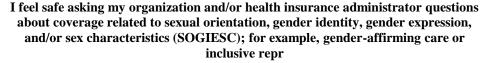
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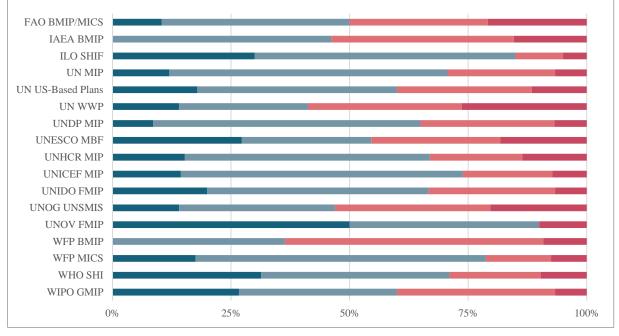
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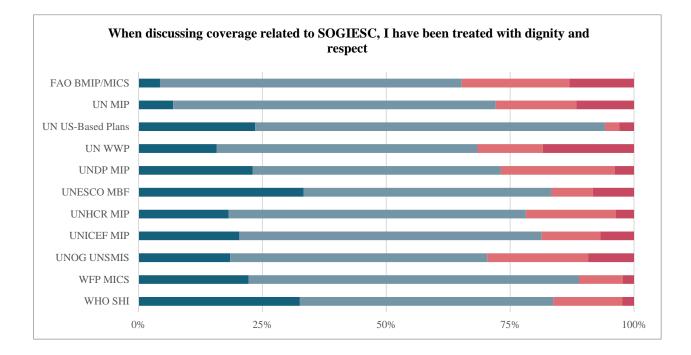
F. Effectiveness in handling enquiries related to gender-affirmative care³⁴

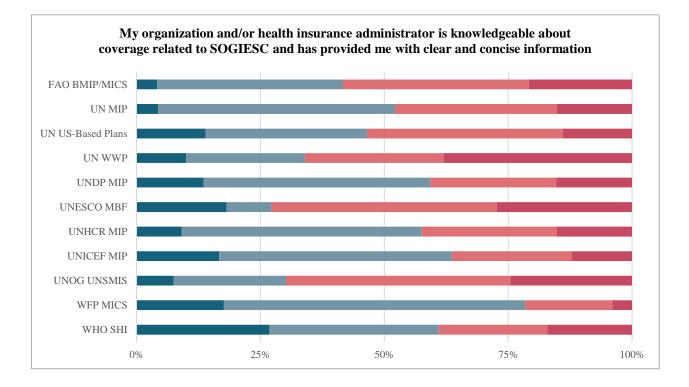




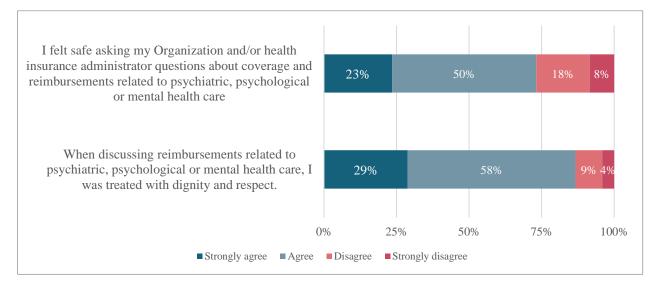


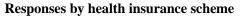
³⁴ Not all schemes receiving sufficient responses for an individual analysis of the results.

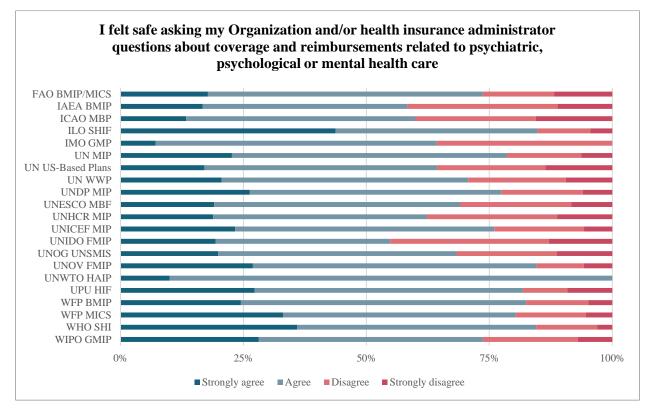


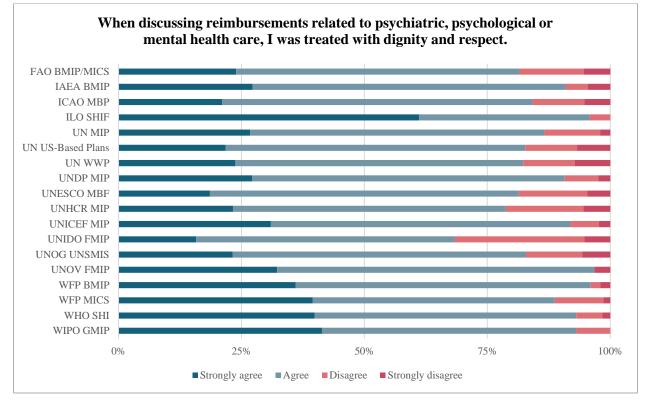


G. Effectiveness in handling enquiries related to mental health care



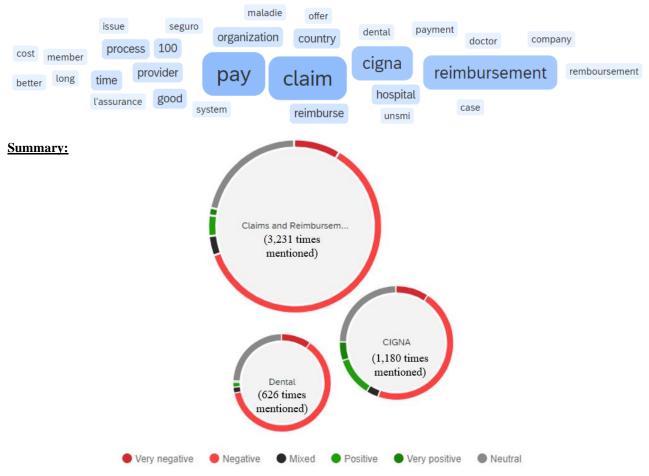






H. Overall comments

(Question asked: "Please use this space to add any comments or suggestions you may have regarding the health insurance schemes offered by your organization")



Claims and reimbursements breakdown:



Sentiment analysis



About 62 per cent of the responses to this question expressed negative to very negative sentiments, while only 11 per cent expressed positive to very positive ones.

Positive and very positive comments include:

Mentioning claims and reimbursements (113)

- o Speed and ease of filing process
- o Coverage
- o Prompt reimbursements
- o Good service
- o Communication and responsiveness

Mentioning Cigna (115)

- o Effective and responsive
- o Good service
- o Reasonable costs
- o Speed of reimbursements
- o User friendly system